

## WINSLOW TOWNSHIP 2020 BUDGET PRESENTATION

### PRESENTED BY JOSEPH GALLAGHER AND STEPHEN DRINGUS

#### **General Budget:**

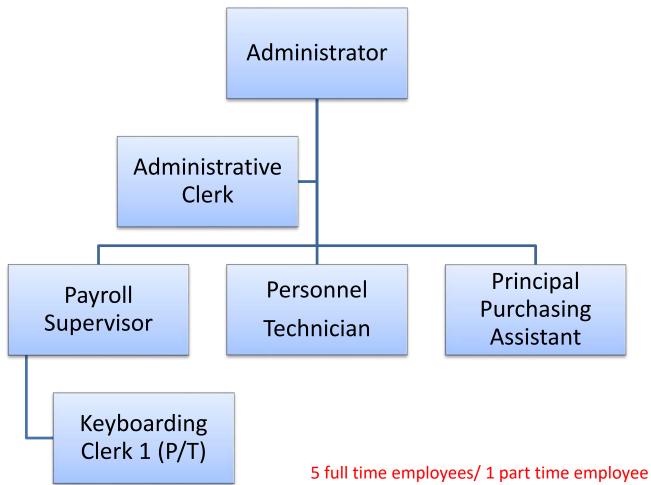
- No reduction in the level of services, and in fact, we were able to expand our services as compared to 2019.
- 0.995 cent (nine tenths of one penny on the rate) increase in the municipal purpose tax rate (\$19.32 per year on the average assessed value home of \$175,400).
- Provides continued funding of Economic Development initiatives, which have added over \$60 million in new tax ratables since 2014.
- Results of 2019 has allowed us to strengthen our healthy balance between keeping both our fund balance and municipal purpose tax rate stable, which are both key factors that bond rating agencies look at when assigning a bond rating. Strategic planning and staggering of our bond sales has played a significant role in these results.

#### TOWNSHIP OF WINSLOW

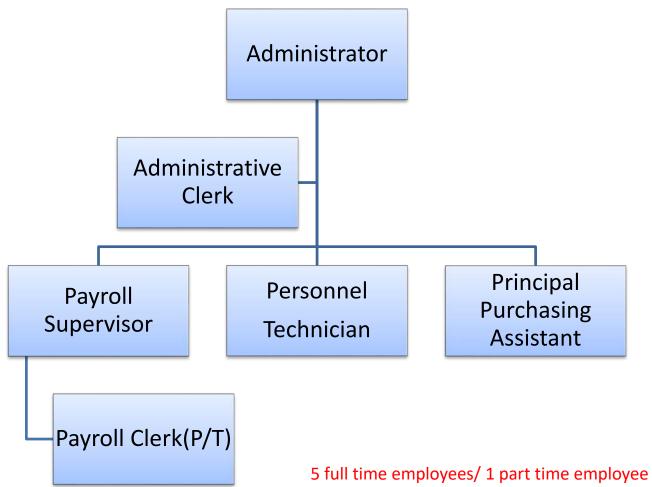
#### MUNICIPAL PURPOSE TAX RATE COMPARISON - 2020 to 2019

|                                   |  |    | <u>2020</u>      | <u>Variance</u> |    | <u>2019</u>      |
|-----------------------------------|--|----|------------------|-----------------|----|------------------|
| Amount to be Raised by Taxation - |  |    |                  |                 |    |                  |
| Municipal Purposes                |  | \$ | 16,749,971.00    |                 | \$ | 16,495,950.00    |
|                                   |  |    |                  |                 |    |                  |
| Net Taxable Valuation             |  | \$ | 2,645,782,183.00 |                 | \$ | 2,647,263,126.00 |
|                                   |  |    |                  |                 |    |                  |
| Municipal Purpose Tax Rate        |  |    | 0.00633082       |                 |    | 0.00623094       |
|                                   |  |    |                  |                 |    |                  |
| Average Assessed Value            |  | \$ | 175,400.00       |                 | \$ | 175,100.00       |
|                                   |  |    |                  |                 |    |                  |
| Municipal Purpose Tax             |  | \$ | 1,110.43         |                 | \$ | 1,091.11         |
|                                   |  |    |                  |                 |    |                  |
| Annual Increase/(Decrease)        |  |    |                  |                 |    |                  |
| Based Upon Average Assessed       |  |    |                  |                 |    |                  |
| Value                             |  |    |                  | \$ <b>19.32</b> |    |                  |
|                                   |  |    |                  |                 |    |                  |

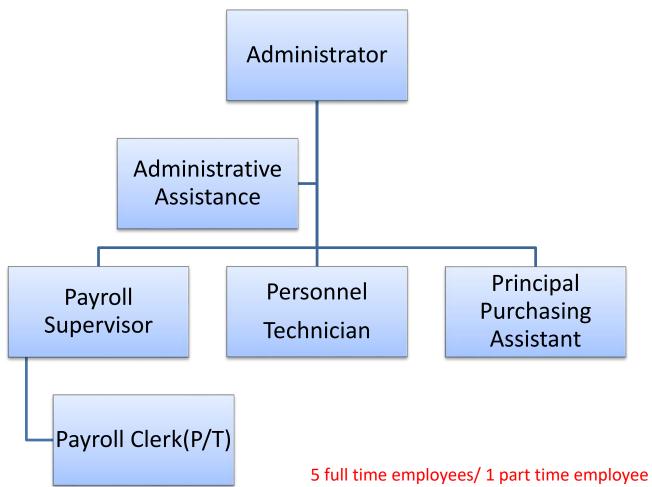
### 2016 - 2018 ADMINISTRATIVE OFFICE

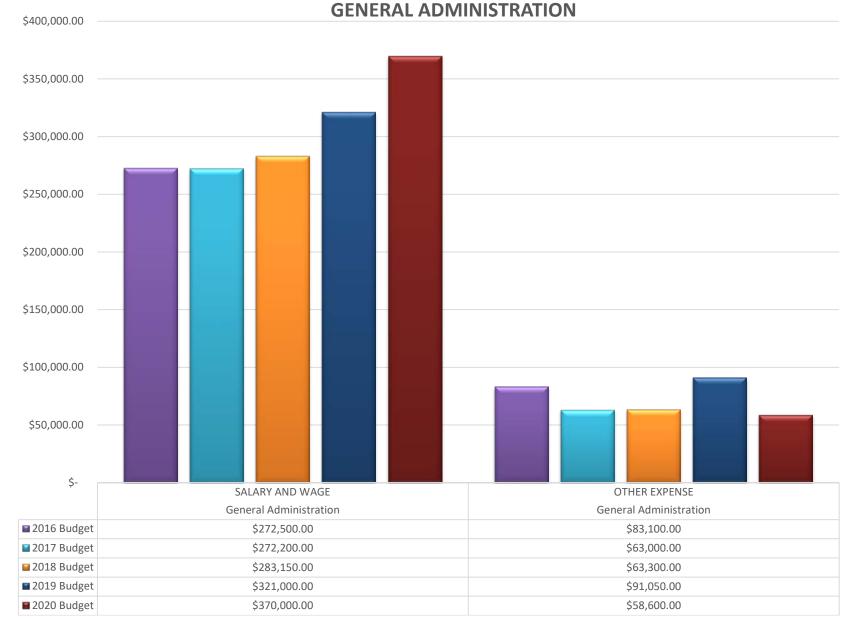


## ADMINISTRATIVE OFFICE

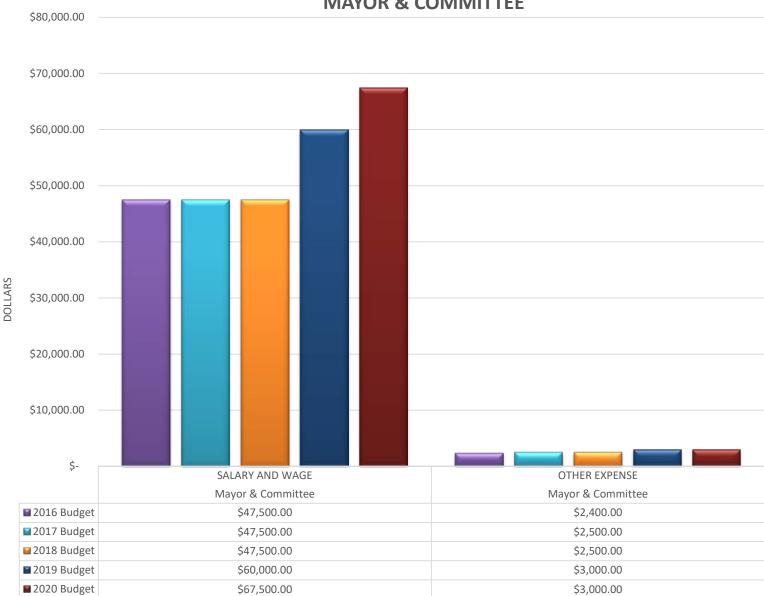


## ADMINISTRATIVE OFFICE

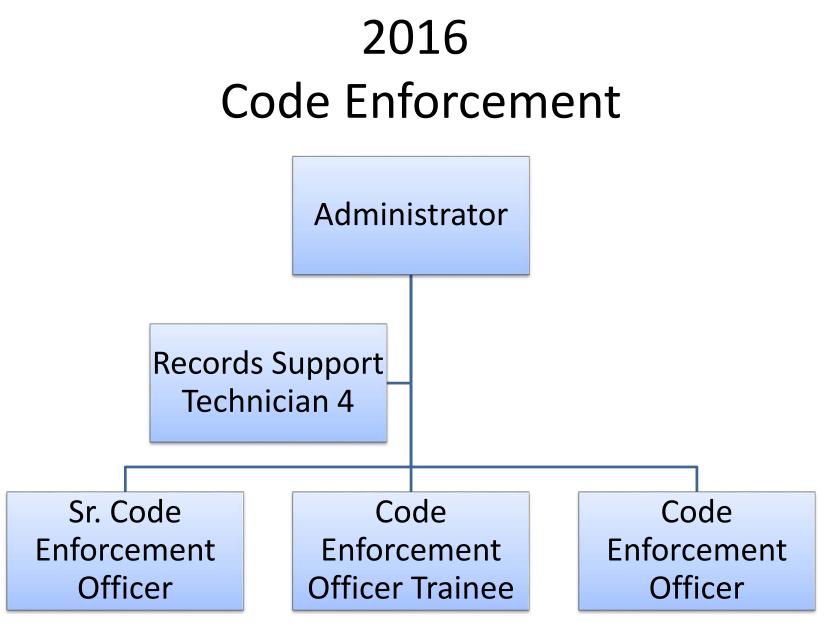




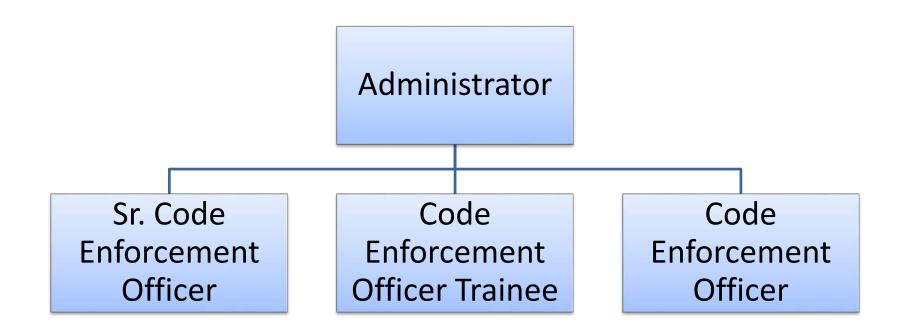
DOLLARS

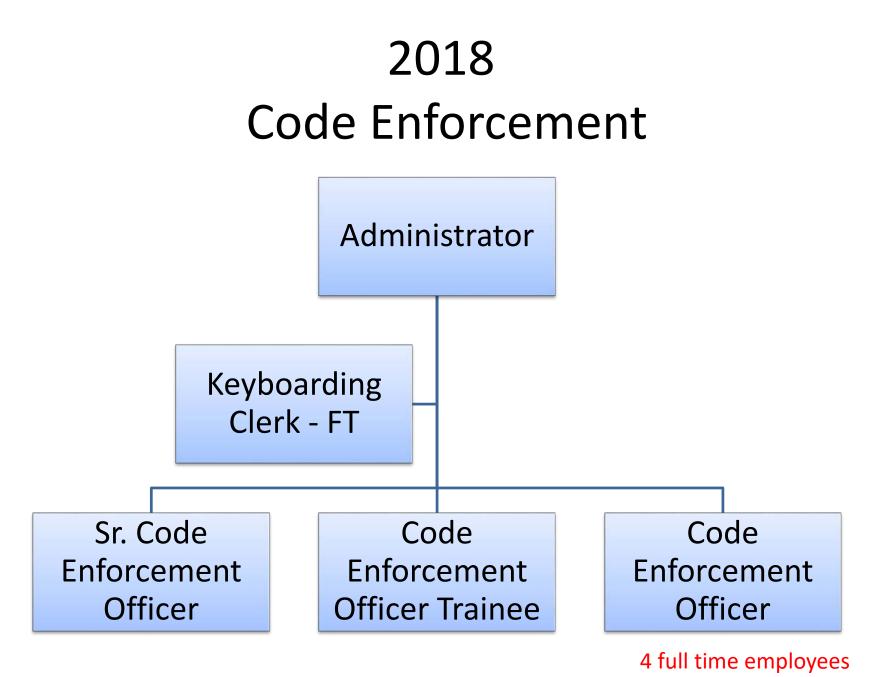


#### **MAYOR & COMMITTEE**

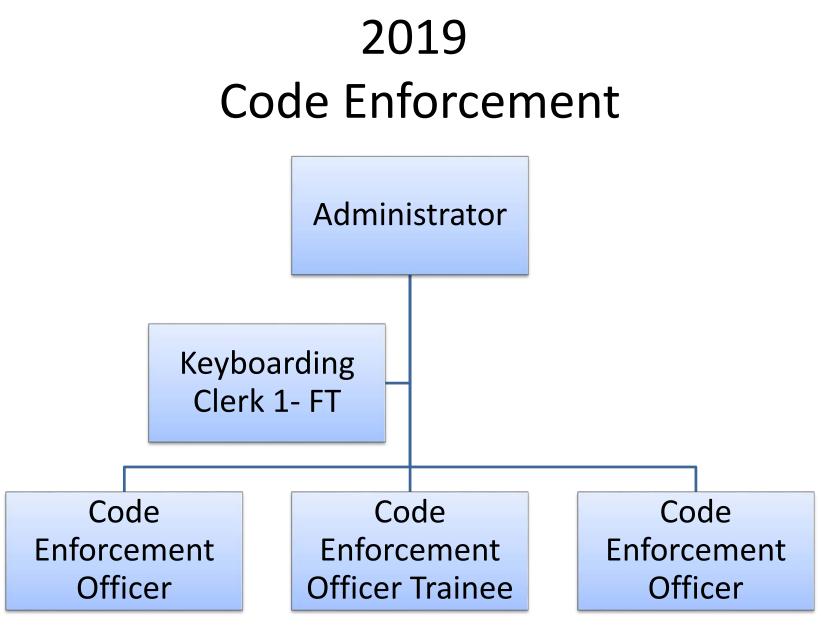


### 2017 Code Enforcement

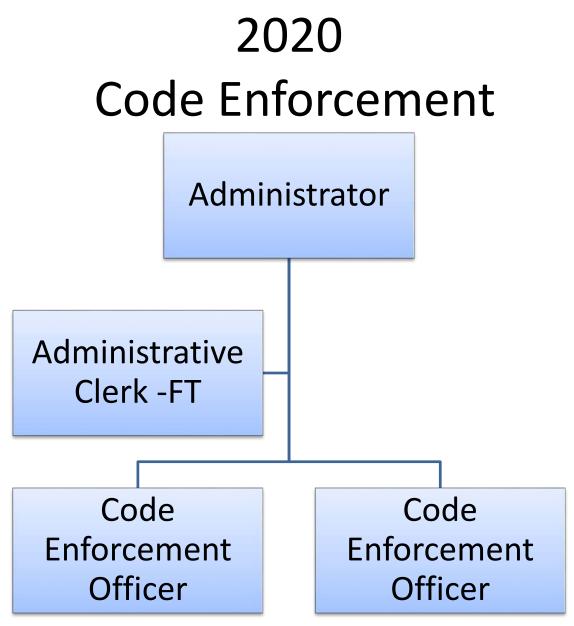




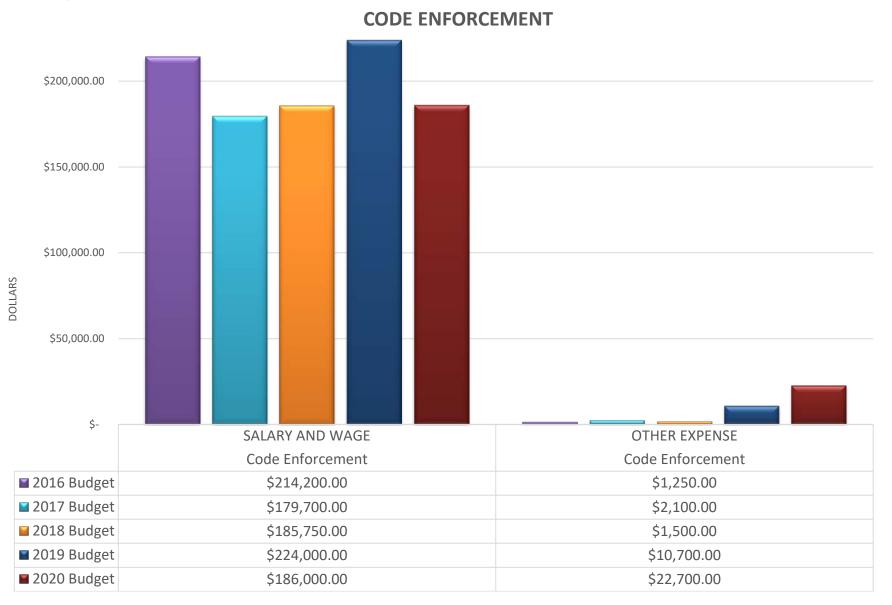
Full time Keyboard Clerk added to office as of 1/2018

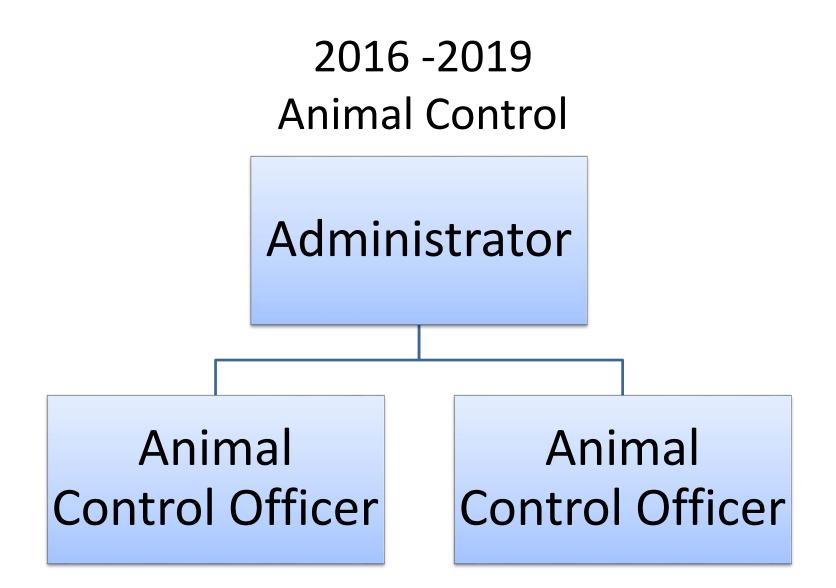


Sr. Code Enforcement Officer retired as of February 1, 2019

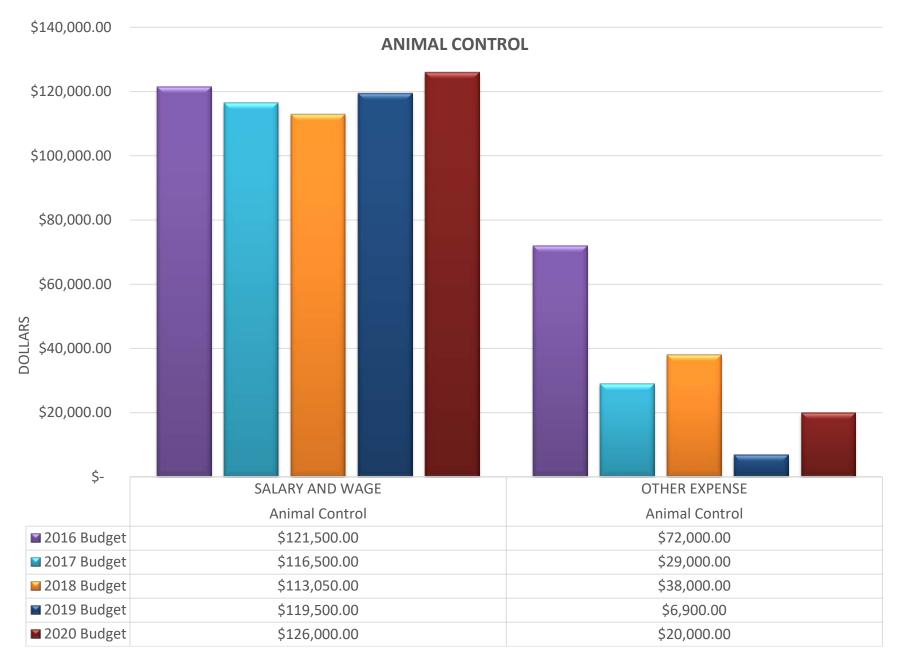


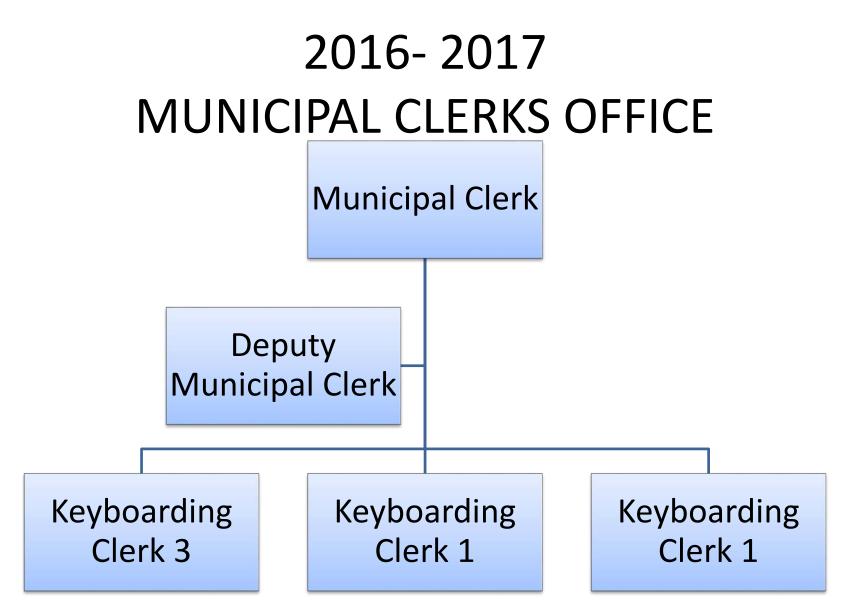
Keyboarding Clerk replaced with Administrative Clerk – 1 Less Code Enforcement Officer

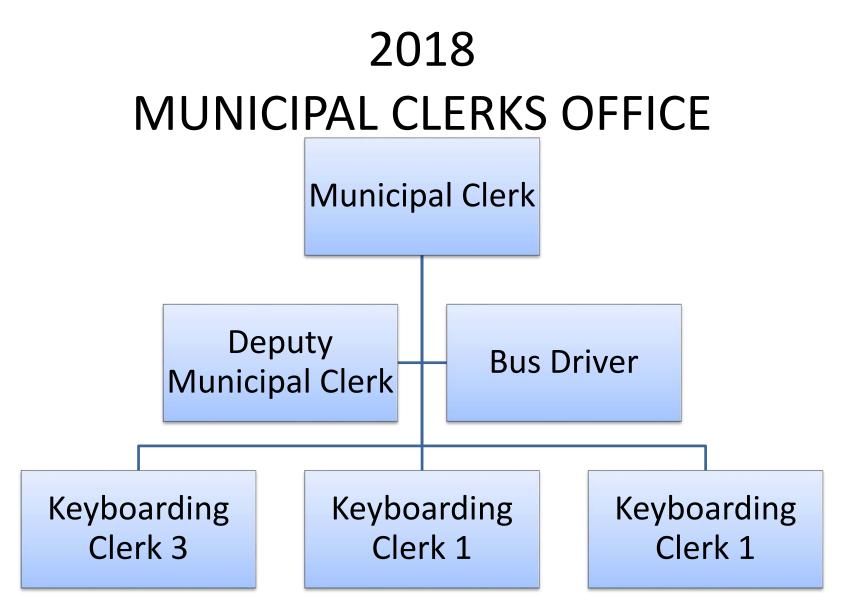




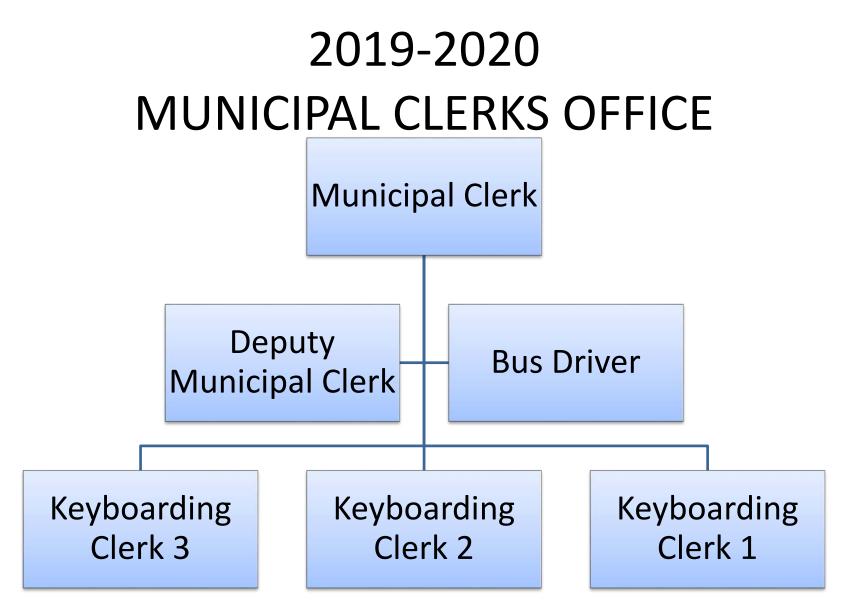
2 Full Time Employees

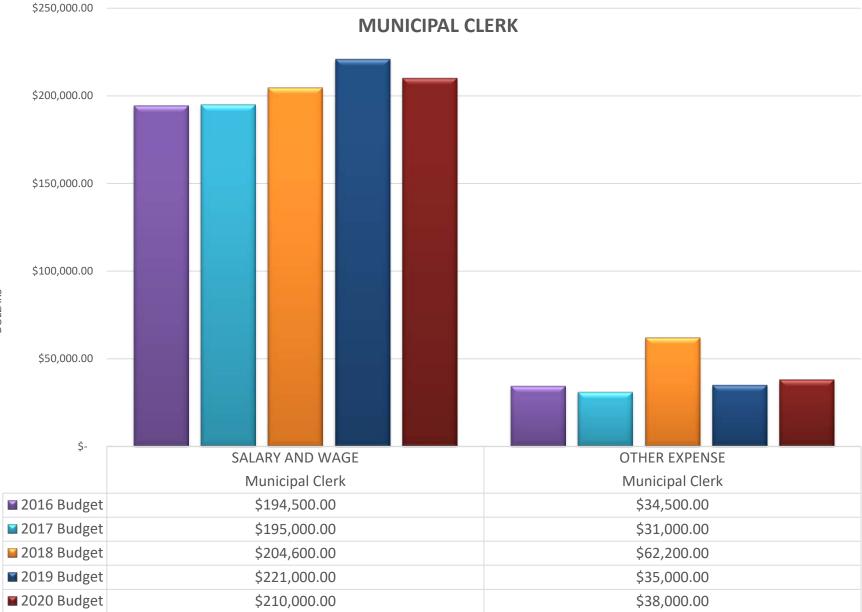






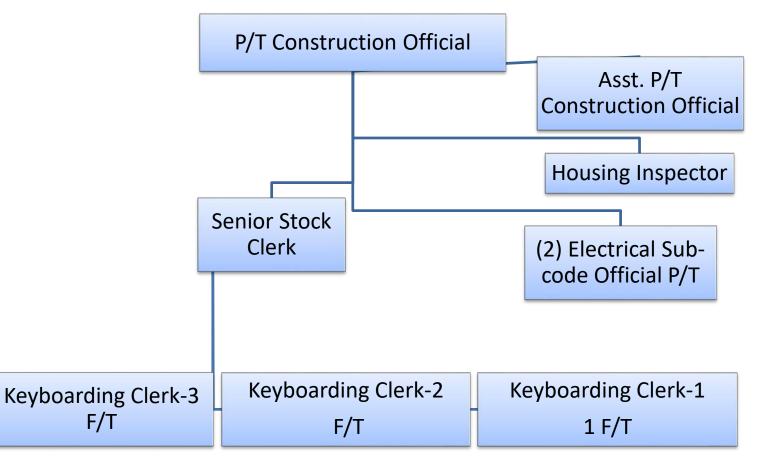
Full Time Bus Driver added as of 4/2018





DOLLARS

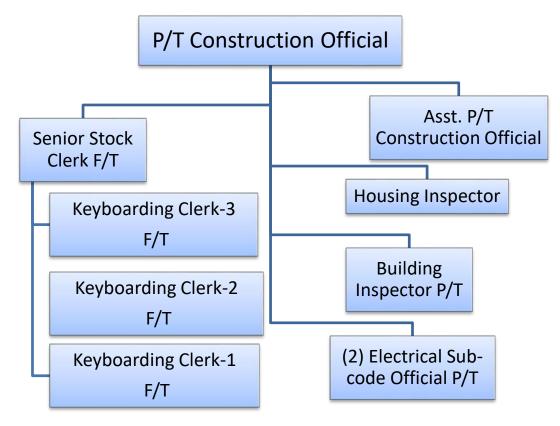
## 2016 CONSTRUCTION OFFICE



### 5 F/T employees - 4 P/T employees

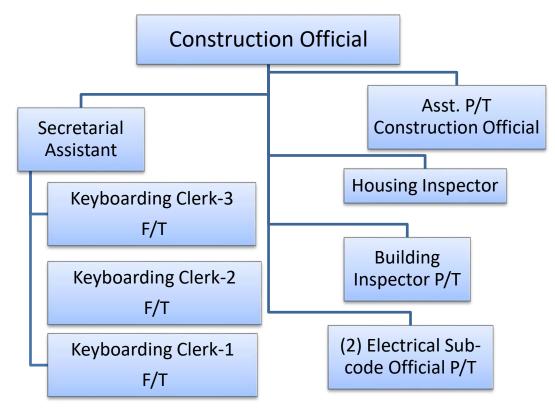
### 2017

### CONSTRUCTION OFFICE



### 5 F/T employees - 5 P/T employees

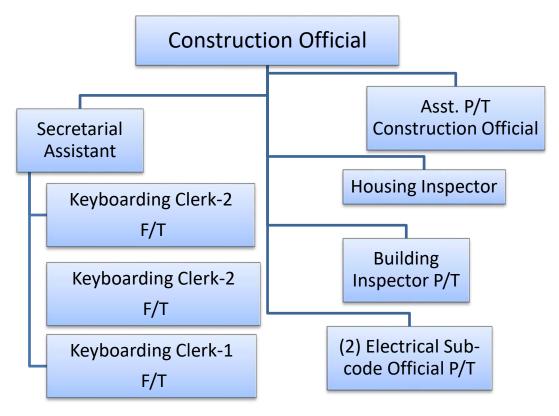
### 2018-2019 CONSTRUCTION OFFICE



### 6 F/T employees - 4 P/T employees

### 2020

### CONSTRUCTION OFFICE

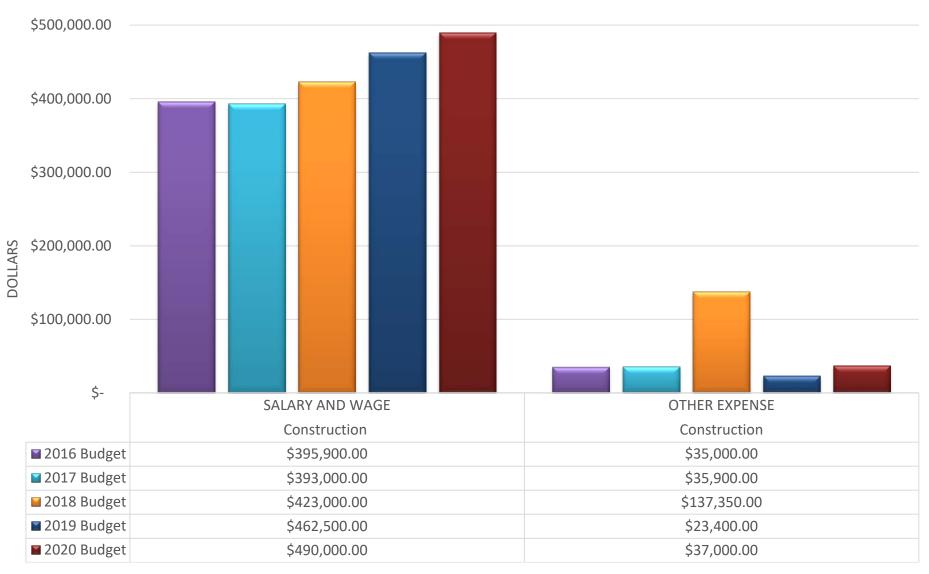


### 6 F/T employees - 4 P/T employees

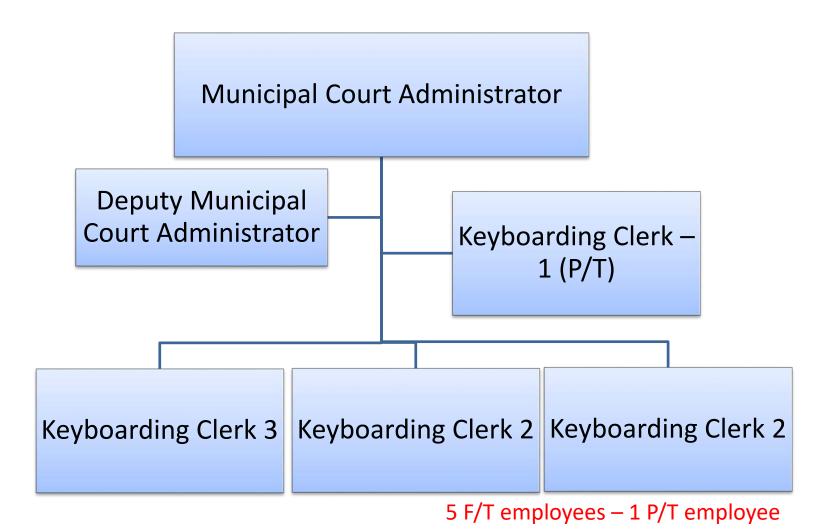
Secretarial Assistant promoted to Administrative Clerk. Keyboarding Clerk 1 replaced by Keyboarding Clerk 2 – Keyboarding Clerk 3 retired and replaced with Keyboarding Clerk 1

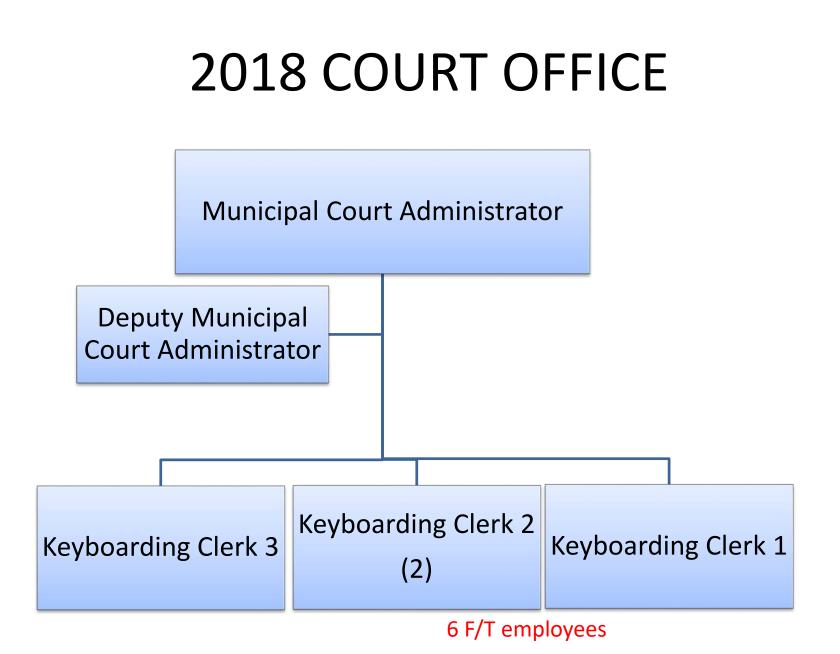


#### CONSTRUCTION

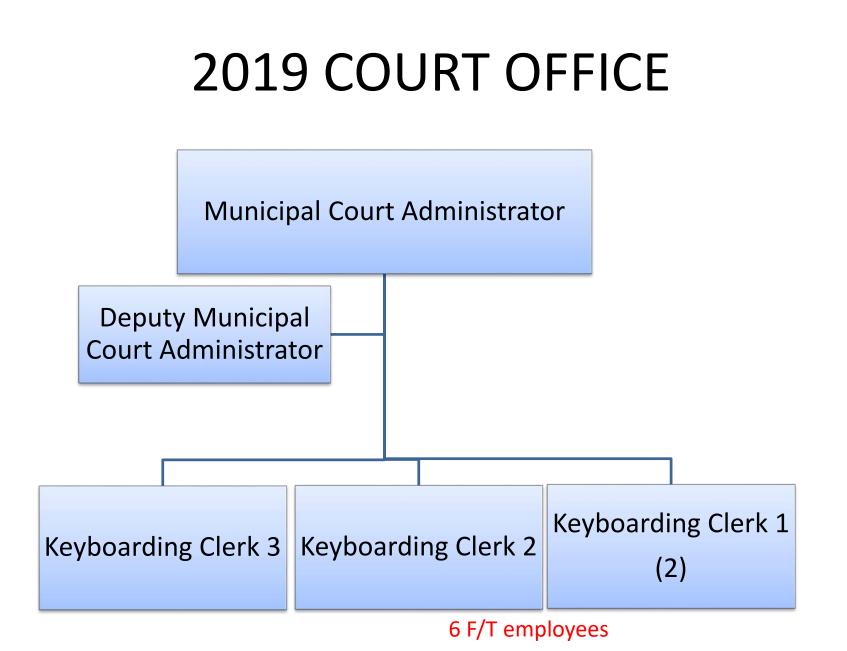


# 2016 - 2017 COURT OFFICE



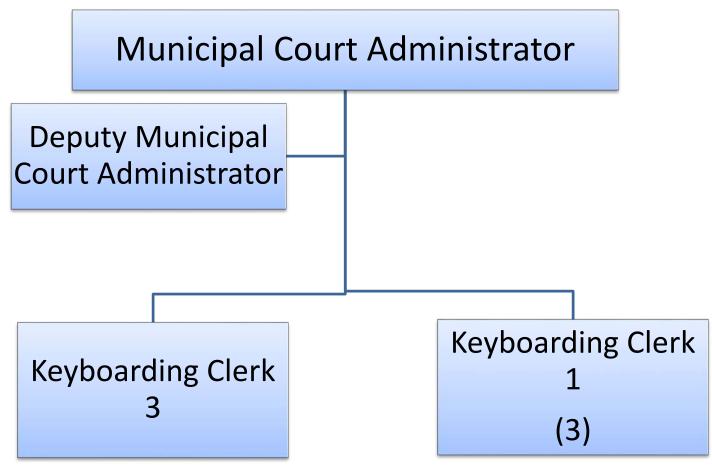


Part Time Keyboarding Clerk moved to Full Time



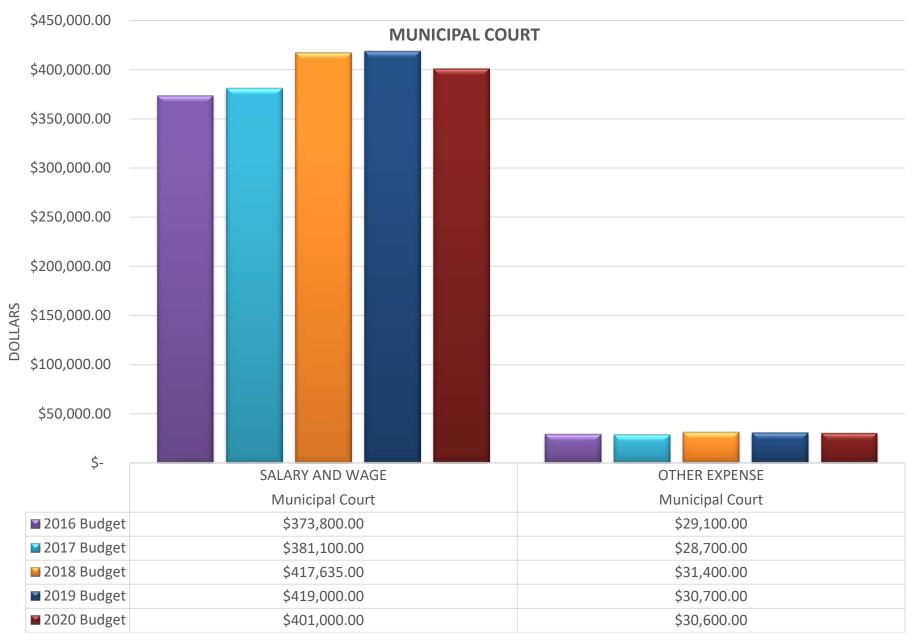
Keyboarding Clerk 2 retired. New Keyboarding Clerk 1 hired.

## 2020 COURT OFFICE

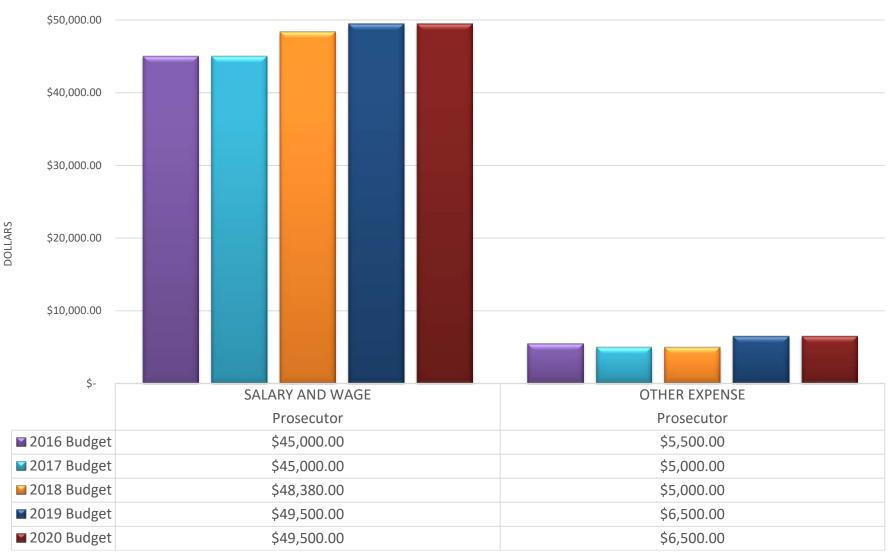


6 F/T employees

Keyboarding Clerk 2 transferred to Construction. New Keyboarding Clerk 1 hired. <sup>29</sup>



#### PROSECUTOR



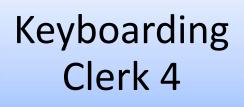
31

#### PUBLIC DEFENDER

| \$25,000.00        |                 |               |  |  |  |
|--------------------|-----------------|---------------|--|--|--|
|                    |                 |               |  |  |  |
| \$20,000.00        |                 |               |  |  |  |
| \$20,000.00        |                 |               |  |  |  |
| \$15,000.00        |                 |               |  |  |  |
| \$10,000.00        |                 |               |  |  |  |
| \$10,000.00        |                 |               |  |  |  |
| \$-                |                 |               |  |  |  |
|                    | SALARY AND WAGE | OTHER EXPENSE |  |  |  |
| 2016 Budget        |                 | \$1.00        |  |  |  |
| 2017 Budget        |                 | \$1.00        |  |  |  |
| 2018 Budget        |                 | \$14,200.00   |  |  |  |
| 2019 Budget        |                 | \$6,000.00    |  |  |  |
| <b>2020</b> Budget |                 | \$19,200.00   |  |  |  |



Sec. Board/Comm.





Sec. Board/Comm. Secretarial Assistant





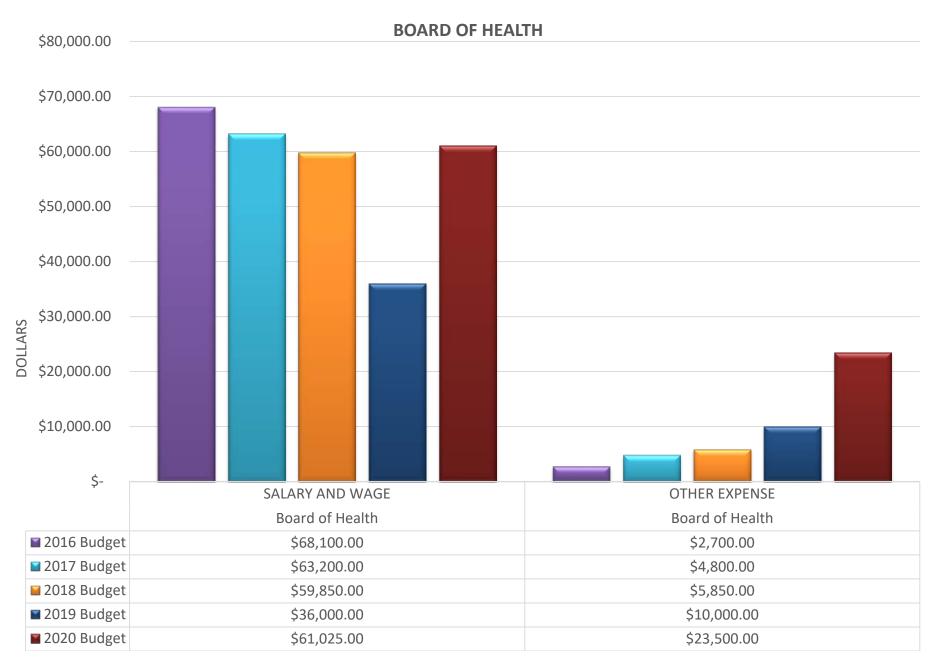
4 full time employees

Keyboarding Clerk 1 promoted to Clerk 2. Keyboarding Clerk 2 transferred from Construction. 1 Sec. Board/Com retired

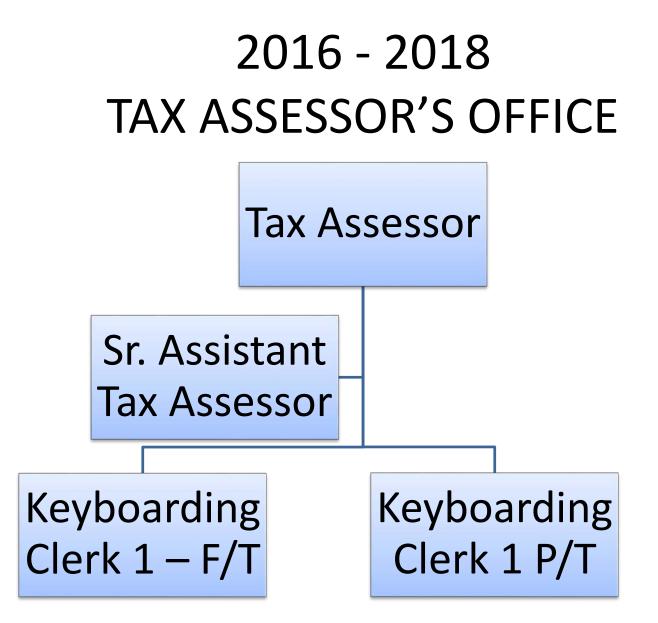


DOLLARS

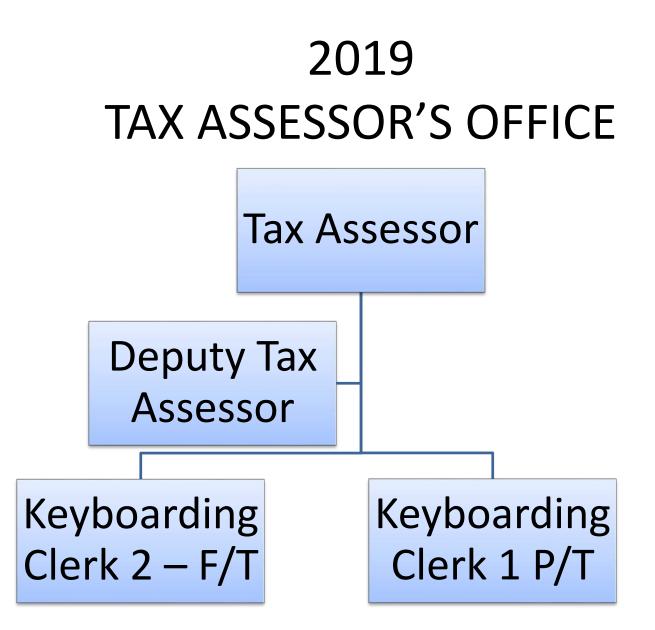




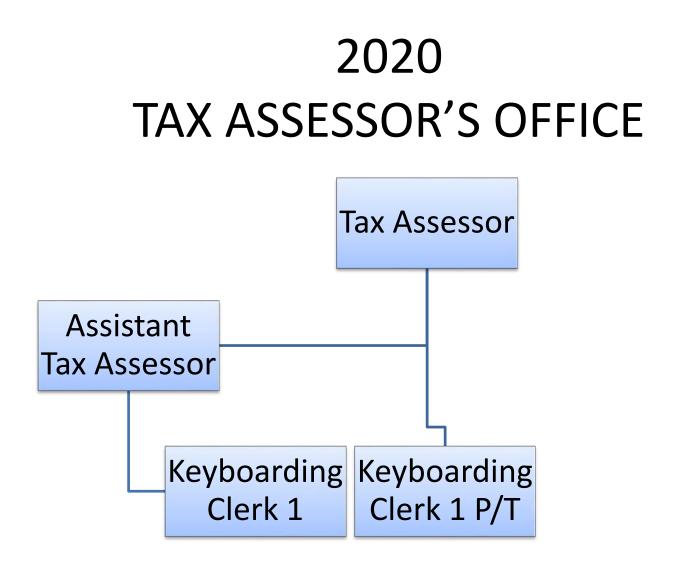
#### 



3 F/T employees - 1 P/T employee

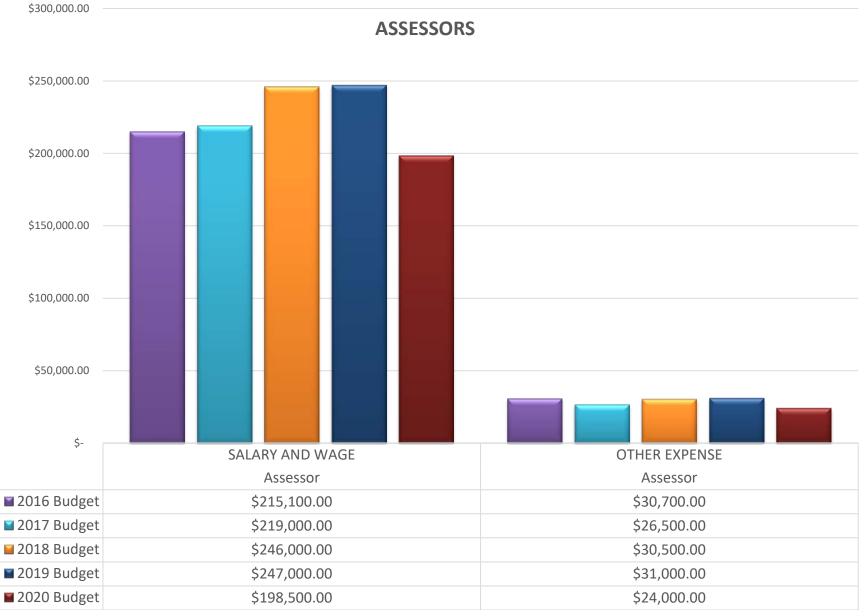


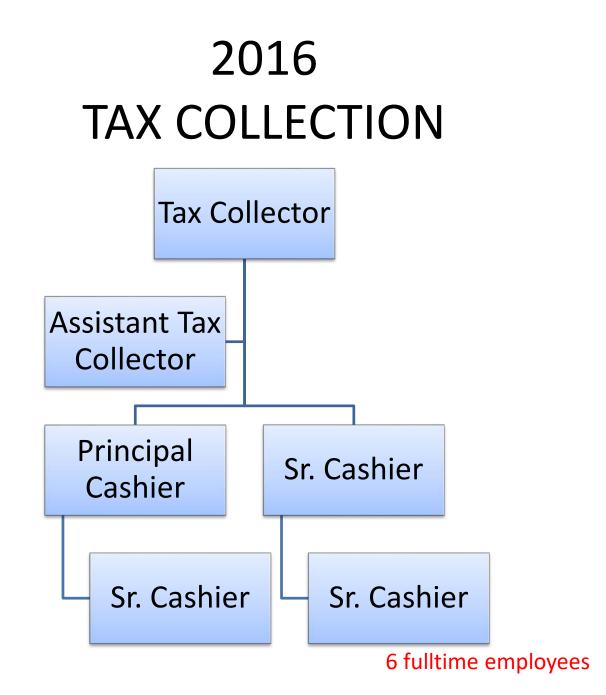
Sr. Assistant Tax Assessor promoted to Deputy Tax Assessor. Keyboarding 3 F/T employees - 1 P/T employee Clerk 1 promoted to Keyboarding Clerk 2



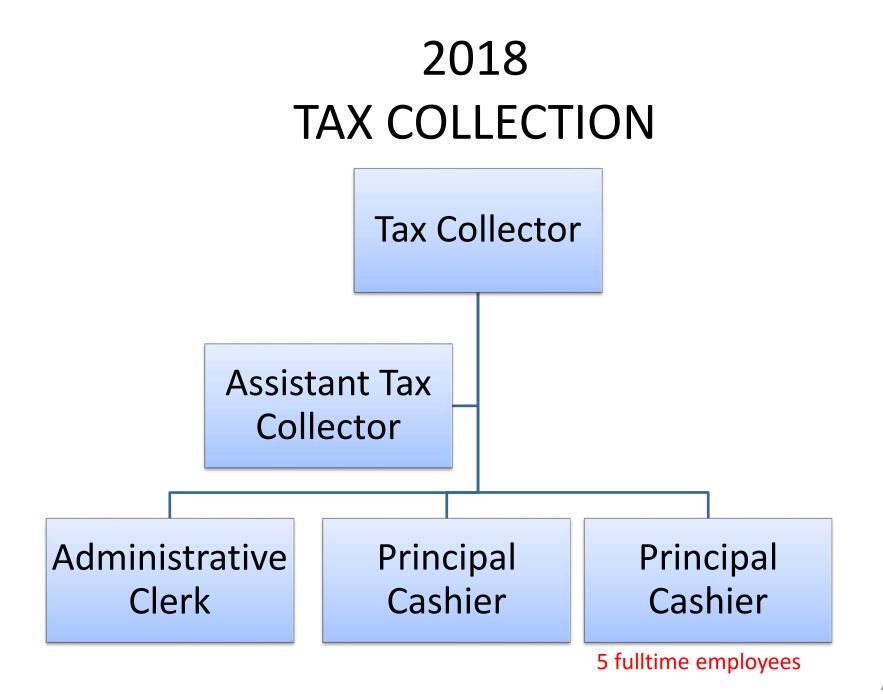
Deputy Tax Assessor promoted to Tax Assessor. Keyboarding Clerk 2 promoted to Assistant Tax Assessor. Hiring a Keyboarding Clerk 1

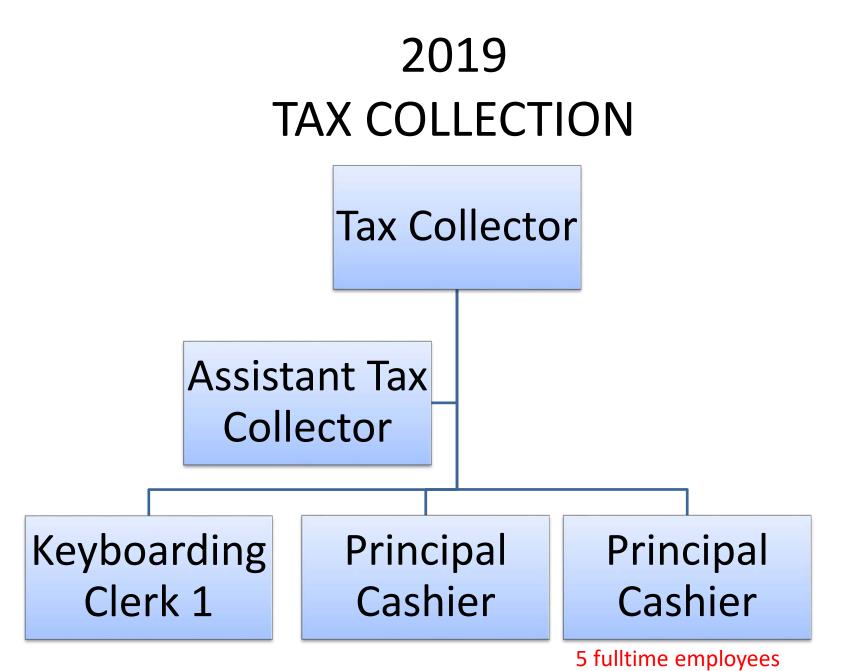
3 F/T employees - 1 P/T employee



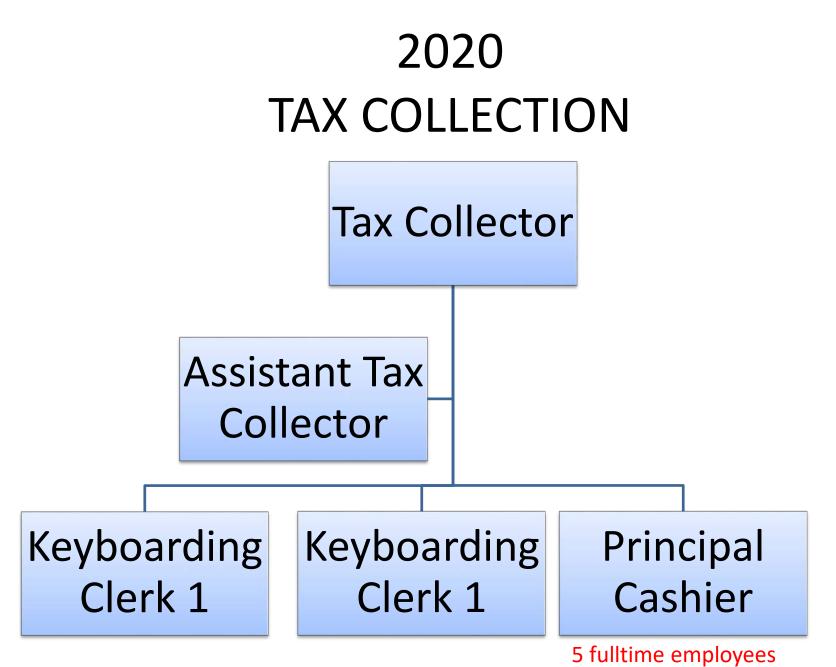






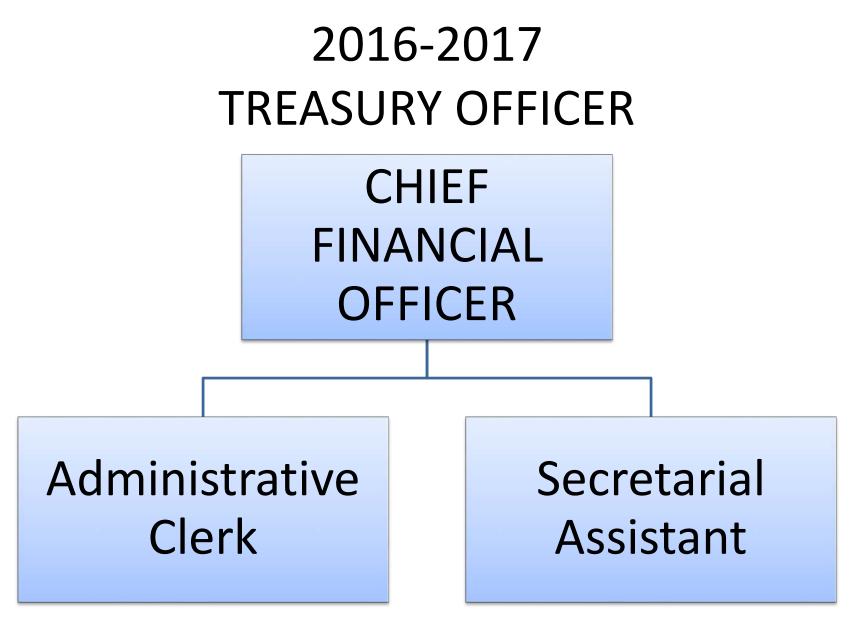


Administrative Clerk retired. Keyboarding Clerk 1 hired



Principal Cashier moved to Code Enforcement and promoted to Administrative Clerk

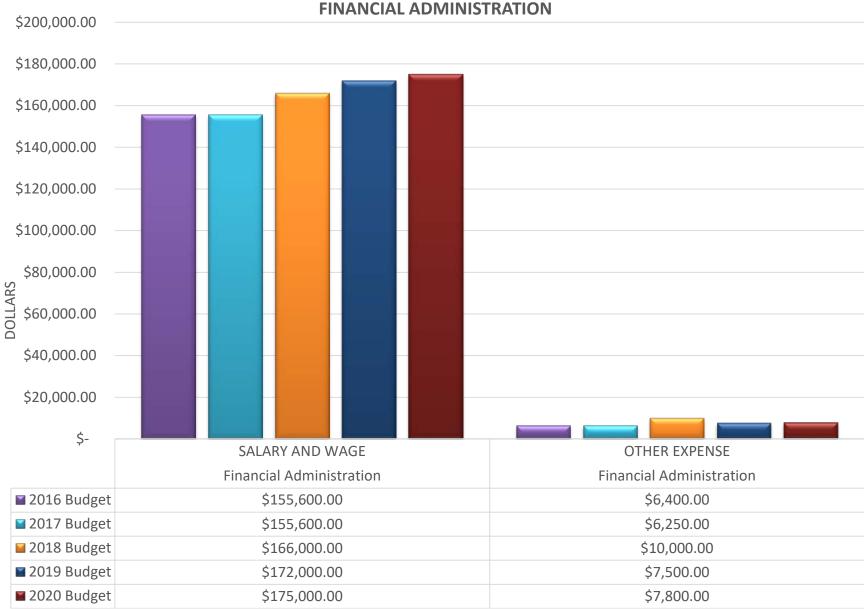




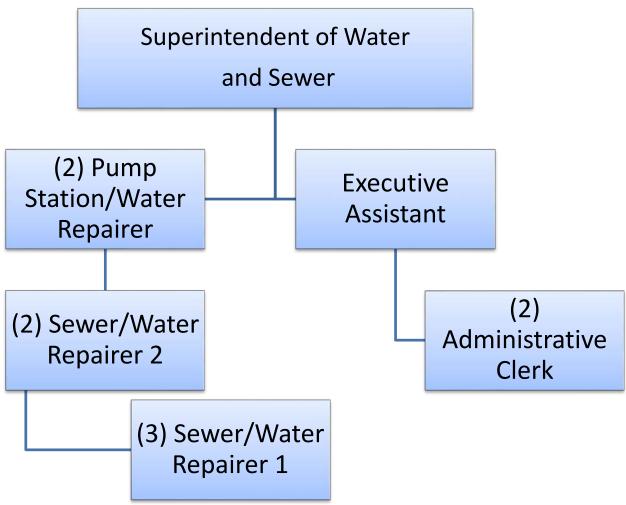
3 – Full Time Employees



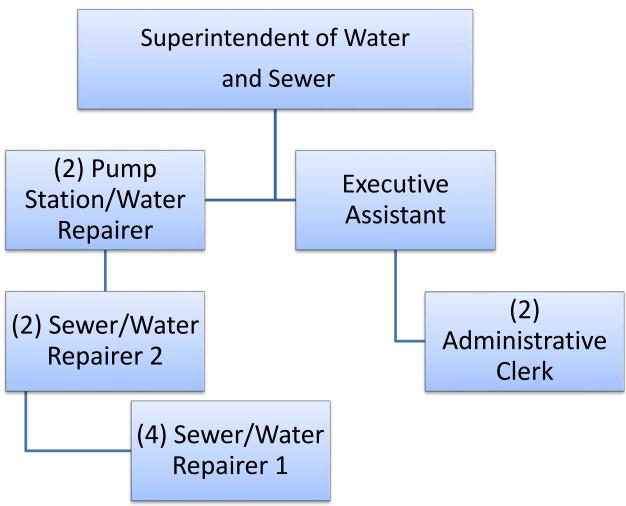
3 – Full Time Employees



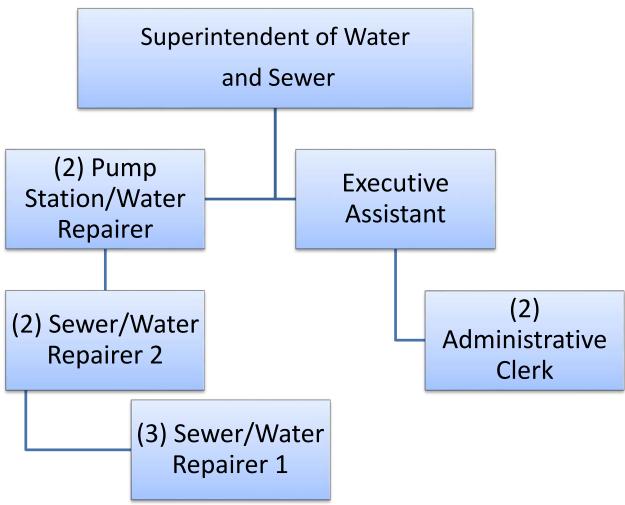
## 2016 WATER AND SEWER



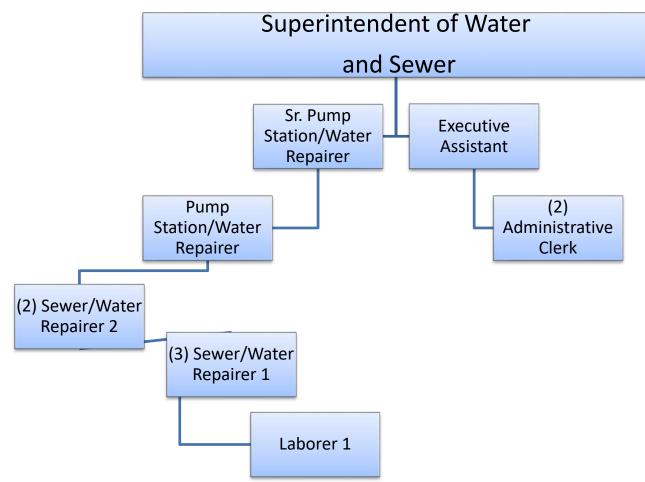
## 2017 WATER AND SEWER



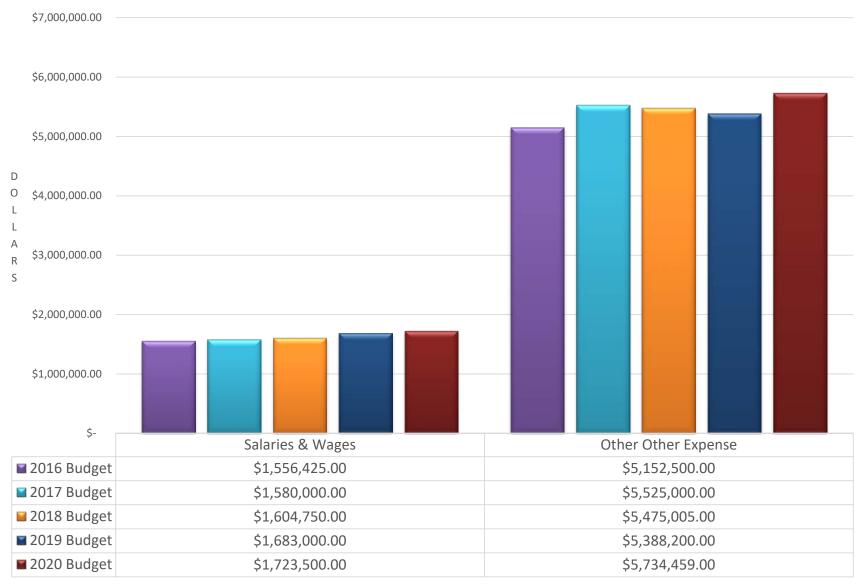
## 2018 WATER AND SEWER

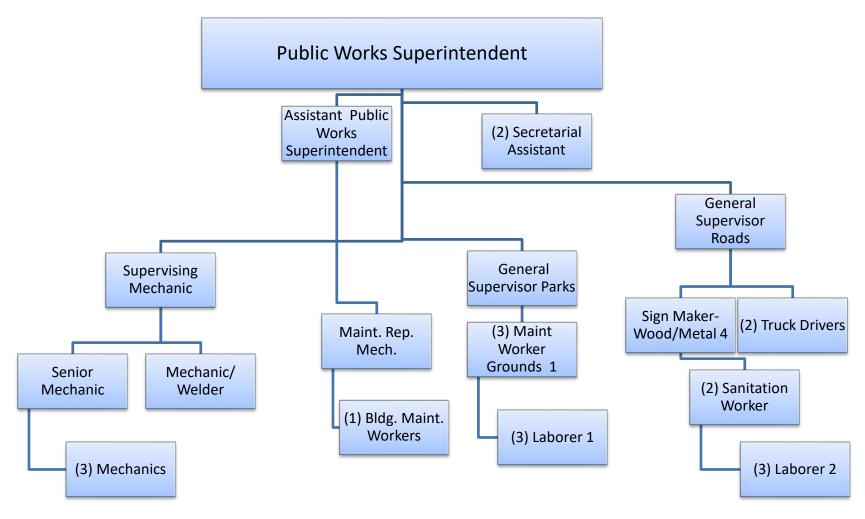


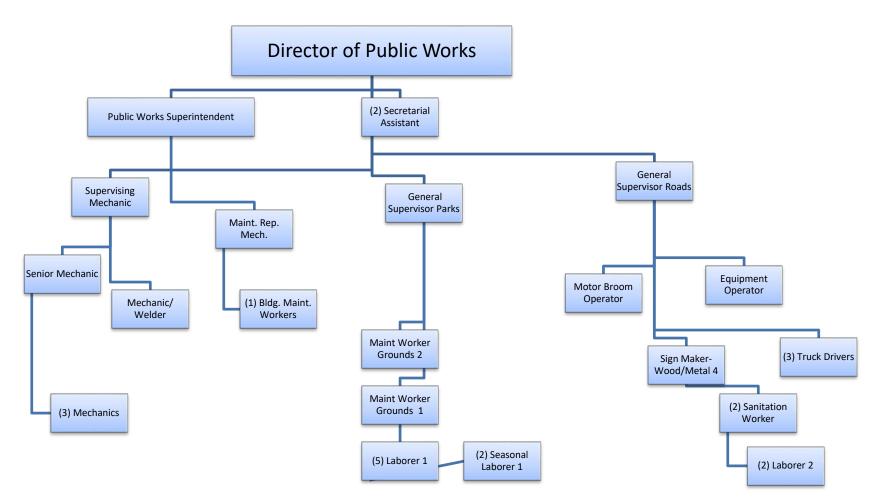
### 2019 - 2020 WATER AND SEWER



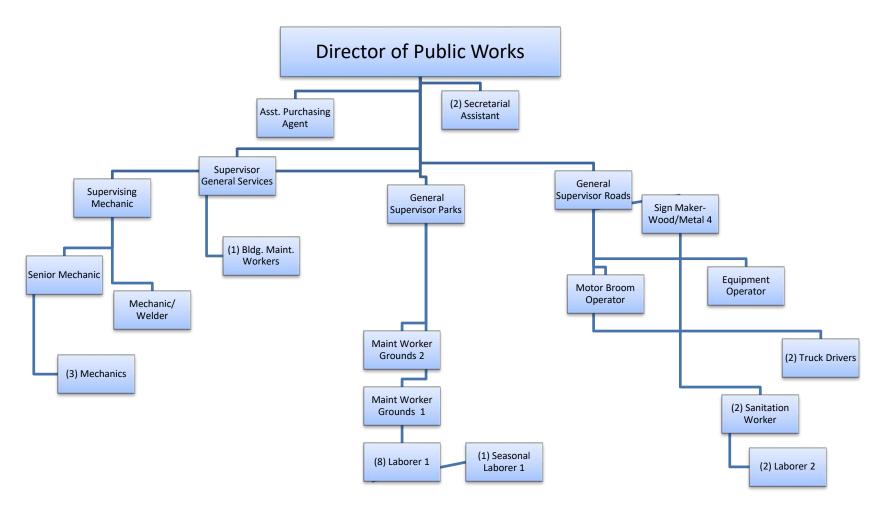
### **Utilities Salaries & Other Expenses**



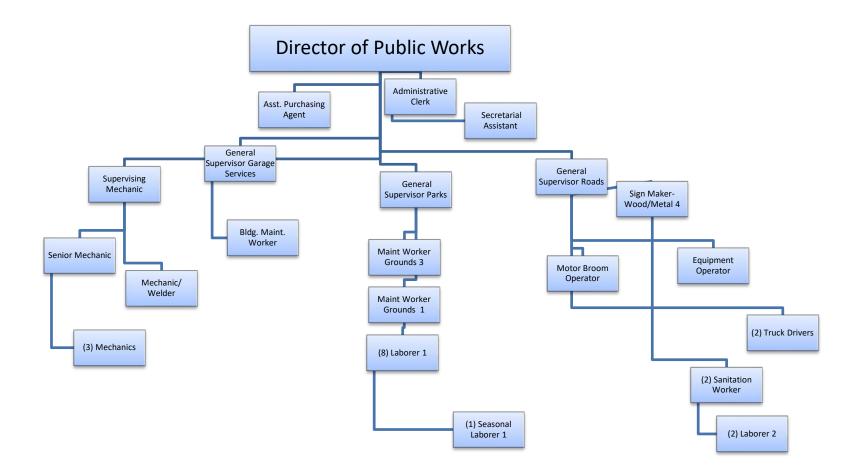




31 full time employees – 2 Seasonal employees

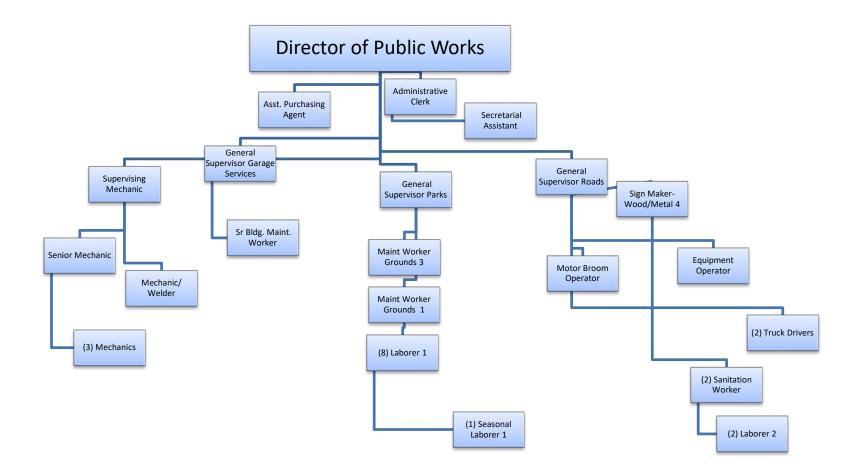


33 full time employees – 1 Seasonal employees



### 33 full time employees – 1 Seasonal employees

Secretarial Assistant promoted to Administrative Clerk. Supervising Mechanic retired, Mechanic promoted to Supervising Mechanic, new Mechanic hired. Maint. Grounds Worker 2 promoted to Maint. Grounds Worker 3

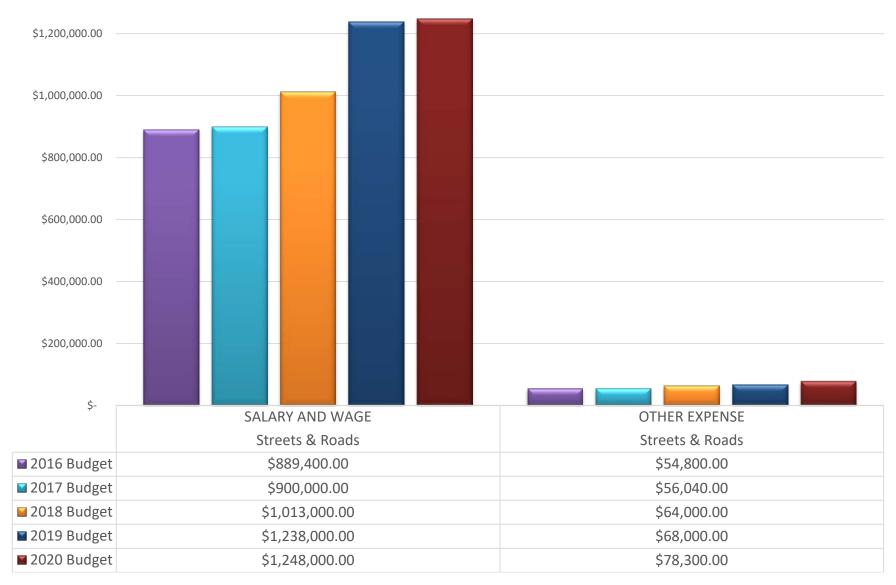


### 33 full time employees – 1 Seasonal employees

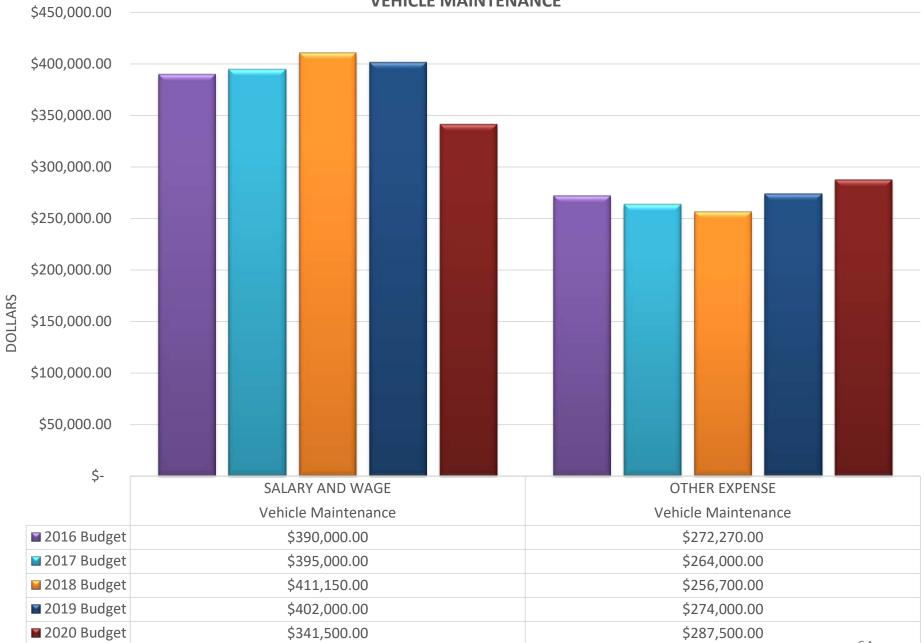
Building Maintenance Worker promoted to Sr. Building Maintenance Worker

### **STREETS & ROADS**





DOLLARS

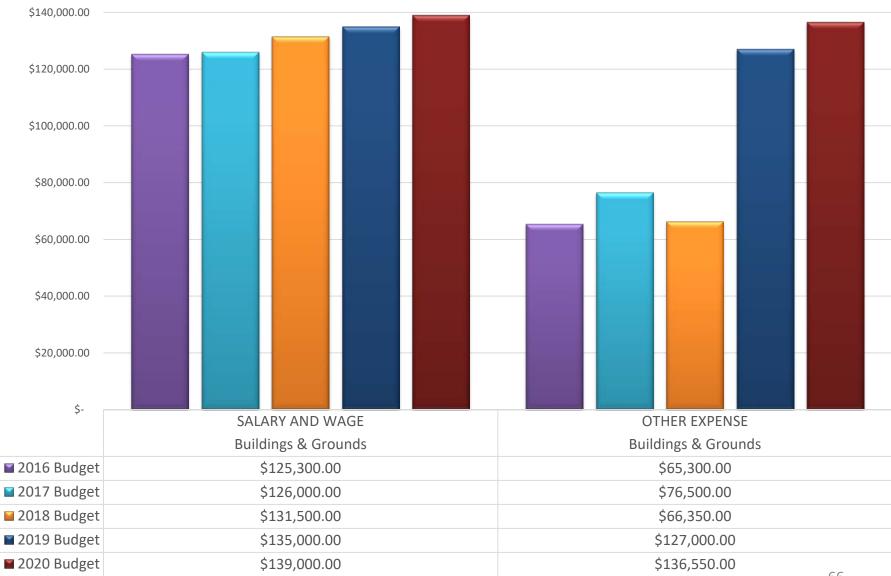


#### **VEHICLE MAINTENANCE**



DOLLARS

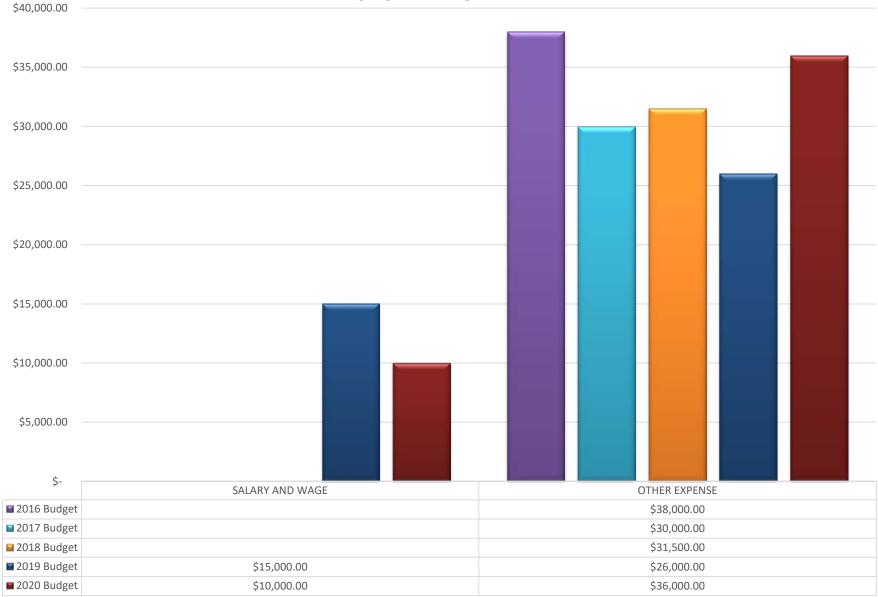




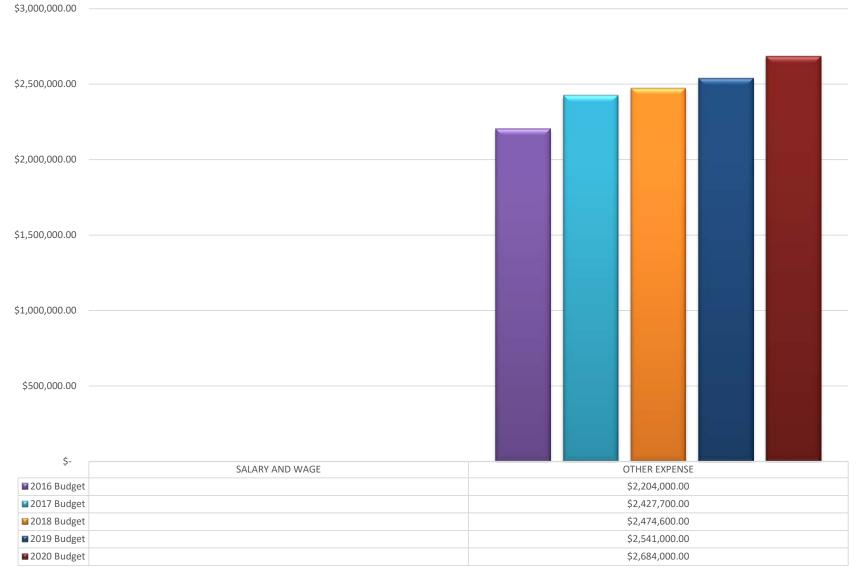
\$160,000.00

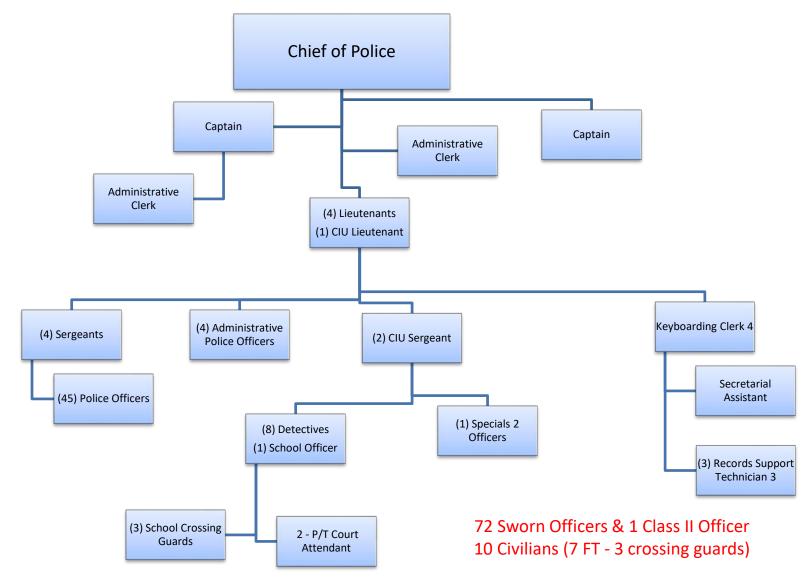
66

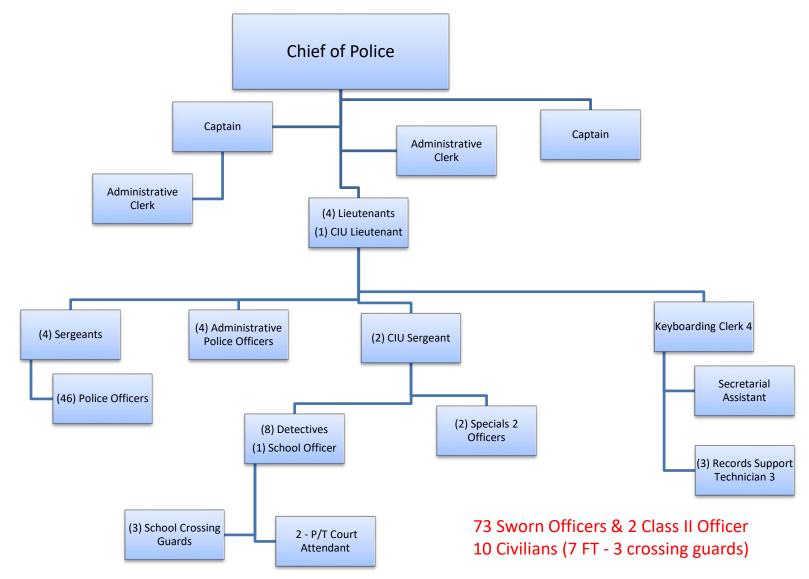
#### **SNOW REMOVAL**

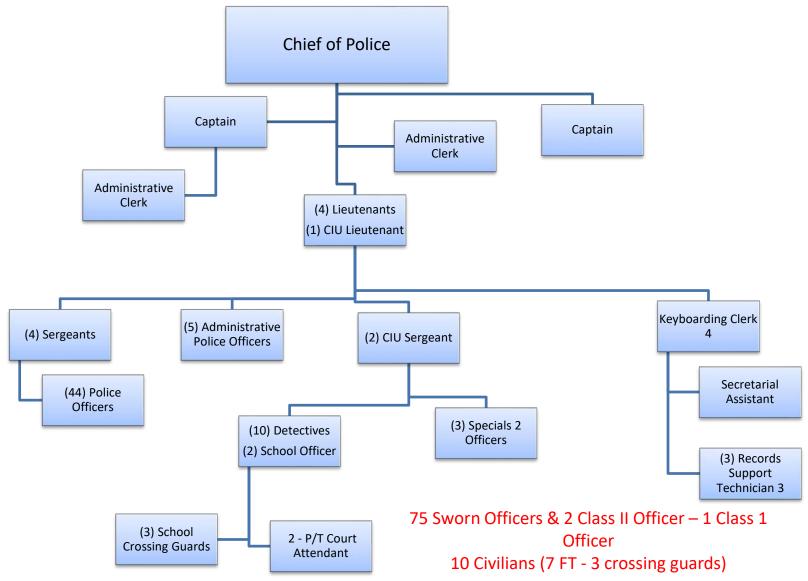


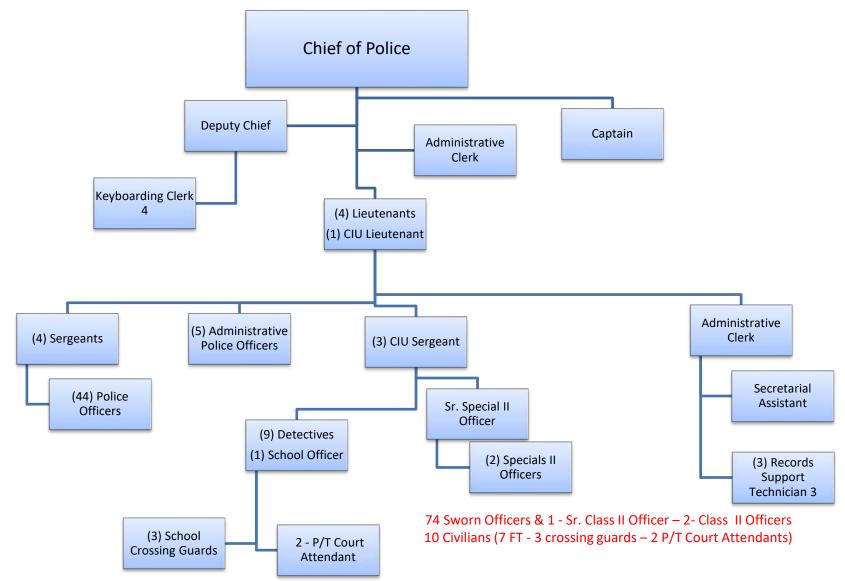
#### SOLID WASTE





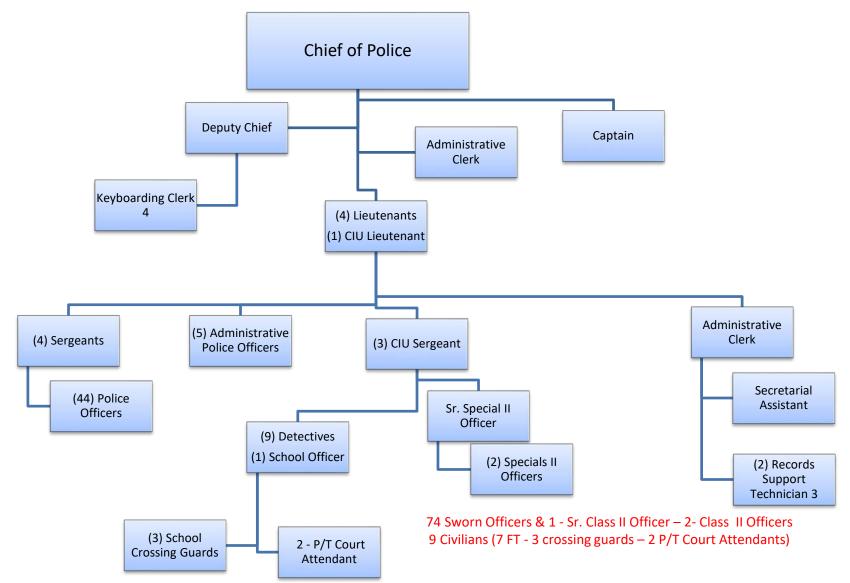






Captain promoted to Deputy Chief. Additional CIU Sergeant added requiring a patrolman promoted to SGT.

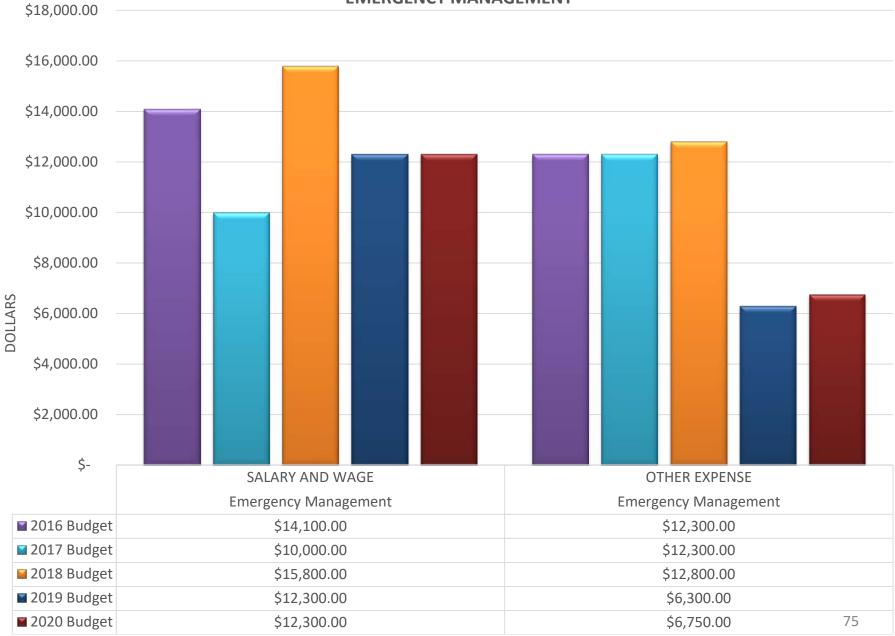
## 2020 POLICE



A Records Support Technician Retired



DOLLARS



### **EMERGENCY MANAGEMENT**

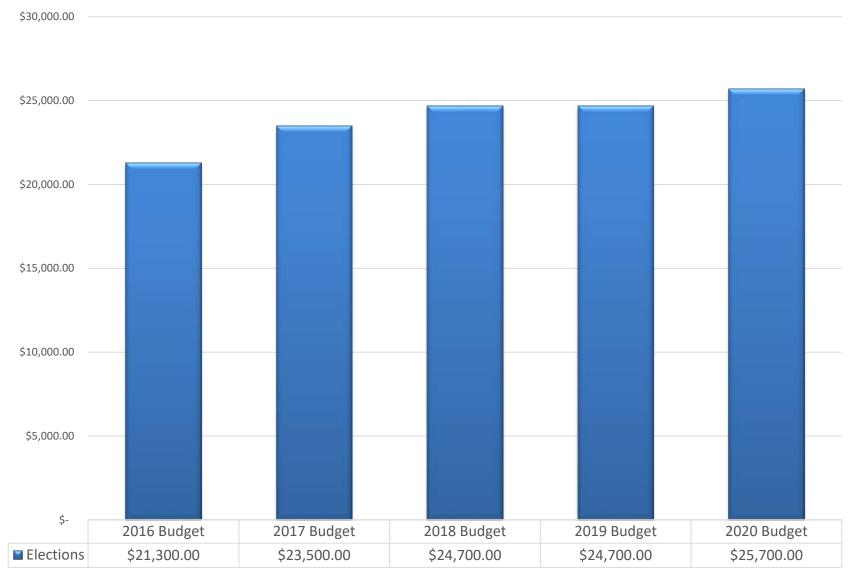
## SUMMARY OF CHANGES IN PERSONNEL BY DEPARTMENT

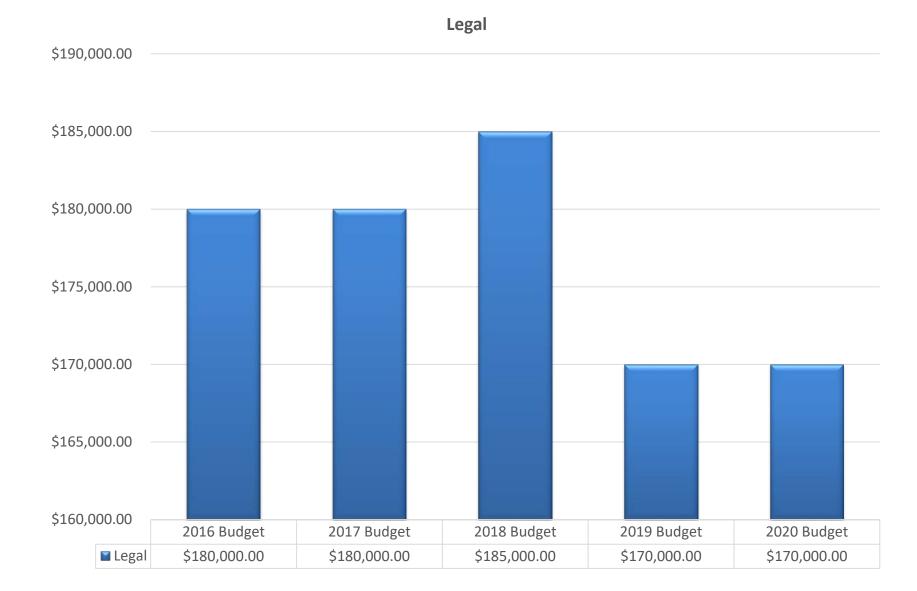
| DEPARTMENT          | 2016        | 2017         | 2018         | 2019         | 2020         |
|---------------------|-------------|--------------|--------------|--------------|--------------|
| Administration      | 11 FT/1 PT  | 10 FT/2PT    | 11 FT/1PT    | 11 FT/1PT    | 10 FT/1PT    |
| Assessing           | 3 FT/1 PT   | 3 FT/1 PT    | 3 FT/1 PT    | 3 FT/1 PT    | 3 FT/1 PT    |
| Clerk's Office      | 5           | 5            | 6            | 6            | 6            |
| Court Office        | 5 FT/1 PT   | 5 FT/1 PT    | 6 FT         | 6 FT         | 5 FT         |
| Construction Office | 5 FT/4 PT   | 5 FT/5 PT    | 6 FT/4 PT    | 6 FT/4 PT    | 6 FT/4 PT    |
| Health              | 1           | 1            | 1            | 1            | 2            |
| Public Works        | 28          | 30/ 2 PT     | 33/ 1 PT     | 33/ 1 PT     | 33/ 1 PT     |
| Police Department*  | 83*         | 85*          | 88*          | 87*          | 86*          |
| Planning and Zoning | 2           | 2            | 2            | 2            | 2            |
| Treasury            | 3           | 3            | 3            | 3            | 3            |
| Tax Collection      | 6           | 5            | 5            | 5            | 5            |
| Water and Sewer     | 11          | 11           | 11           | 12           | 12           |
| Totals              | 163 FT/8 PT | 165 FT/17 PT | 169 FT/13 PT | 169 FT/13 PT | 167 FT/13 PT |
| *Police Officers    | 72 & 1 SP2  | 73 & 2 SP2   | 75 &3 SP2    | 74 &3 SP2    | 74 &3 SP2    |
| *Non-police         | 7           | 7            | 7            | 7            | 6            |
| *Part time          | 3           | 3            | 3            | 3            | 3            |

# MISCELLANEOUS OPERATING EXPENSES

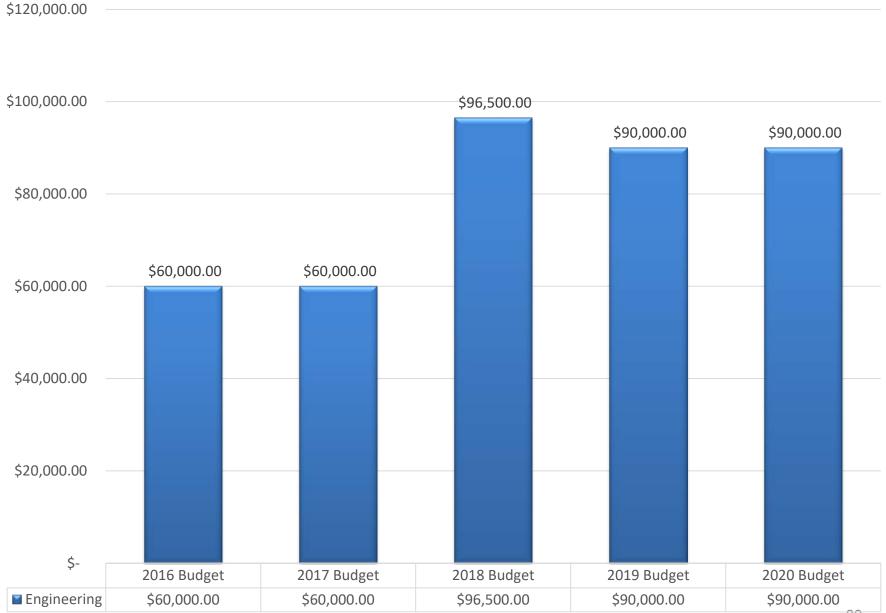
- Audit Operating Expenses 2016 and 2017 budget is \$70,000 to provide for continuing disclosure reporting on debt service. Dropped to \$62,500 for 2018 and \$54,000 for 2019. Increased to \$58,000 for 2020
- Contributions to Ambulance Squad no contributions since 2009
- Liquidation of TTL 2016 2020 the amount is \$0
- Tax Map Revisions 2016 2018 = \$3,500. increase to \$4,000 for 2019 and 2020
- Zoning Ordinance Revision Consistently stayed at \$1,000
- Economic Development/Environmental Commission/ Human Relations- \$30,000 for 2016 and \$0 2017-2020

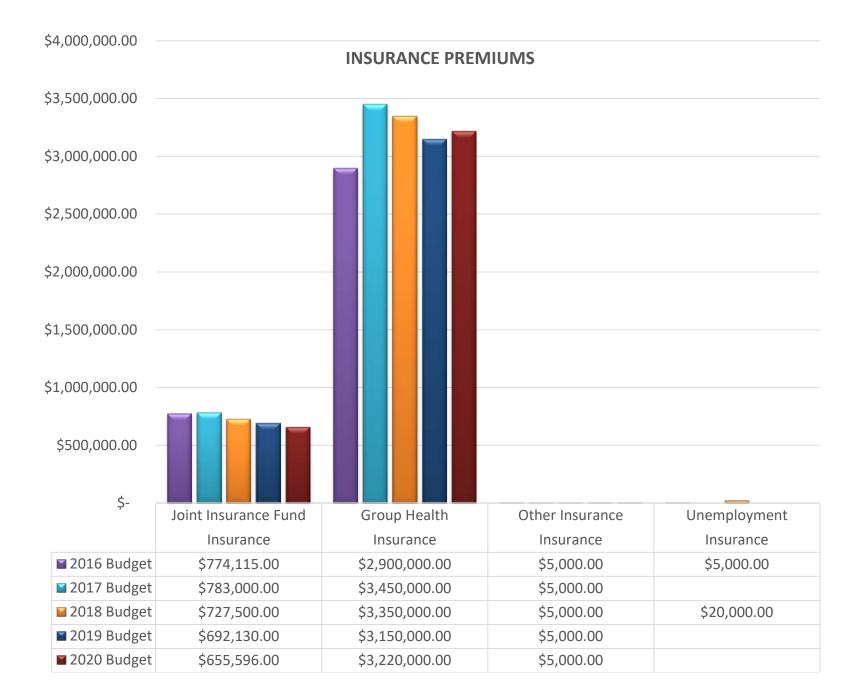
### Elections



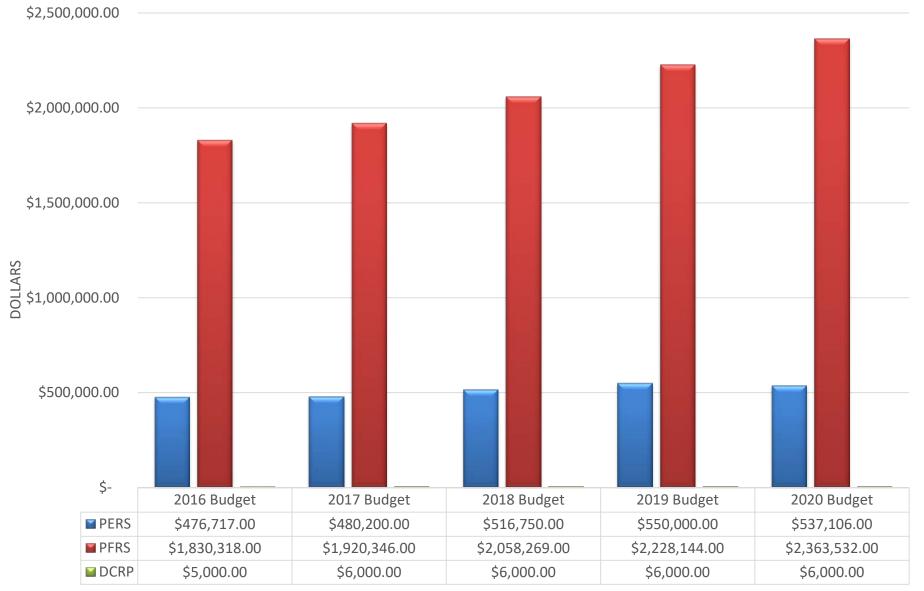


### Engineering

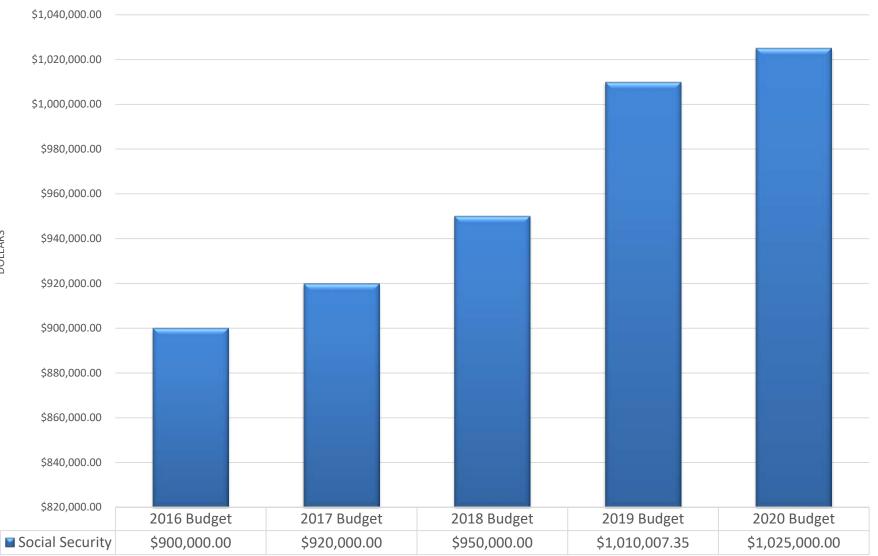




### **PENSION AMOUNTS**

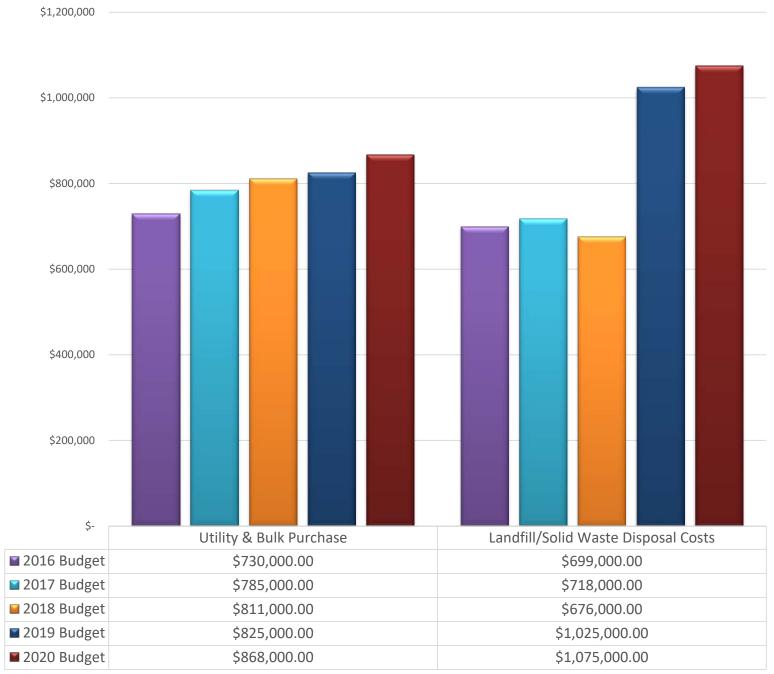


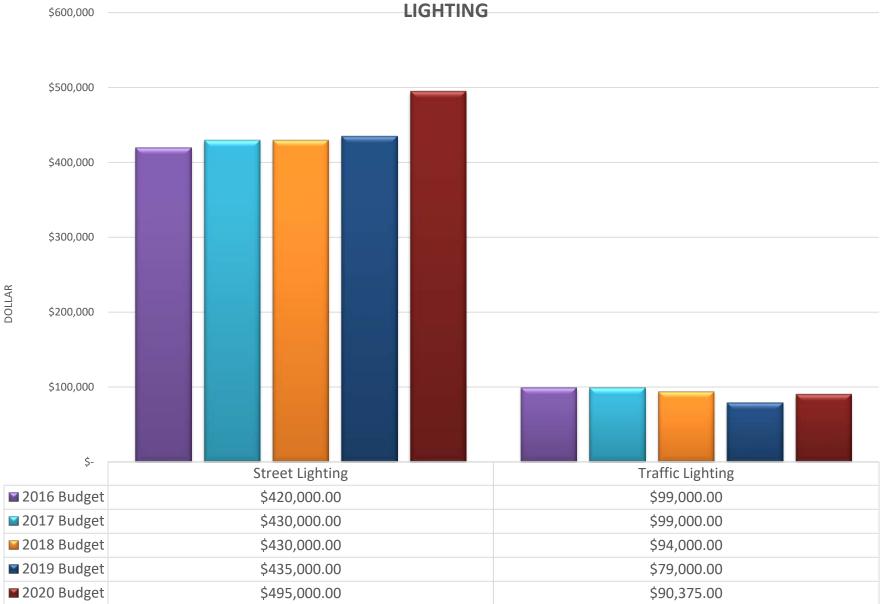
### **SOCIAL SECURITY**



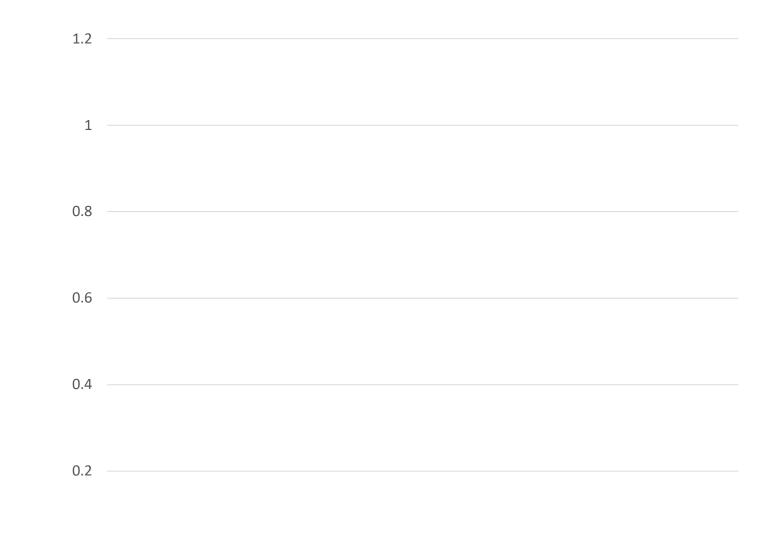
| \$35,000    | (                               | OTHER EXPENSES  |                              |
|-------------|---------------------------------|-----------------|------------------------------|
|             |                                 |                 |                              |
| \$30,000    |                                 |                 |                              |
| \$25,000    |                                 |                 |                              |
| \$20,000    |                                 |                 |                              |
| \$15,000    |                                 |                 |                              |
| \$10,000    |                                 |                 |                              |
| \$5,000     |                                 |                 |                              |
| \$0         | Senior Citizens Busing Services | Senior Citizens | Celebration of Public Events |
| 2016 Budget | \$4,500.00                      | \$12,000.00     |                              |
| 2017 Budget | \$4,500.00                      | \$12,000.00     | \$20,000.00                  |
| 2018 Budget | \$4,500.00                      | \$12,000.00     | \$20,000.00                  |
| 2019 Budget | \$4,500.00                      | \$20,000.00     | \$30,000.00                  |
| 2020 Budget | \$4,500.00                      | \$20,000.00     | \$30,000.00                  |

### **OTHER EXPENSES II**

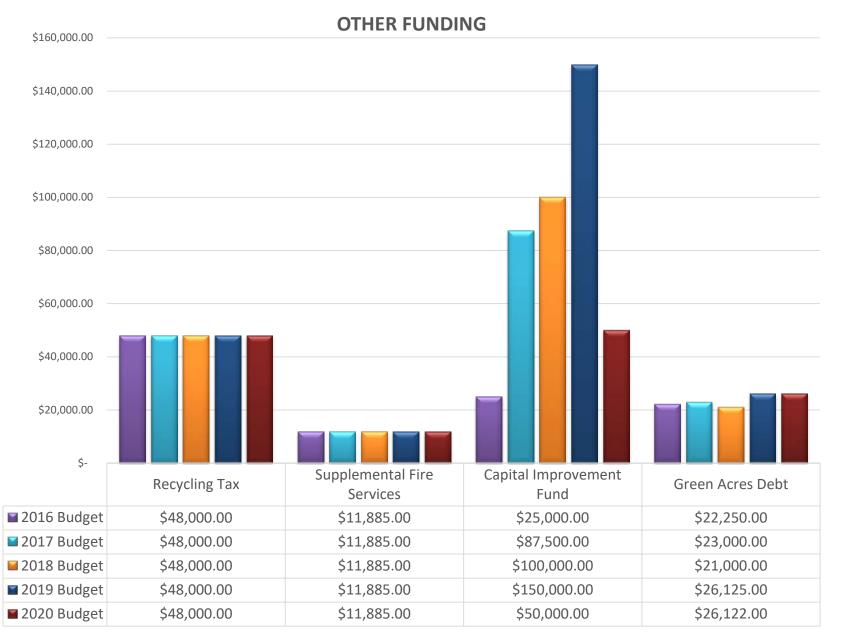




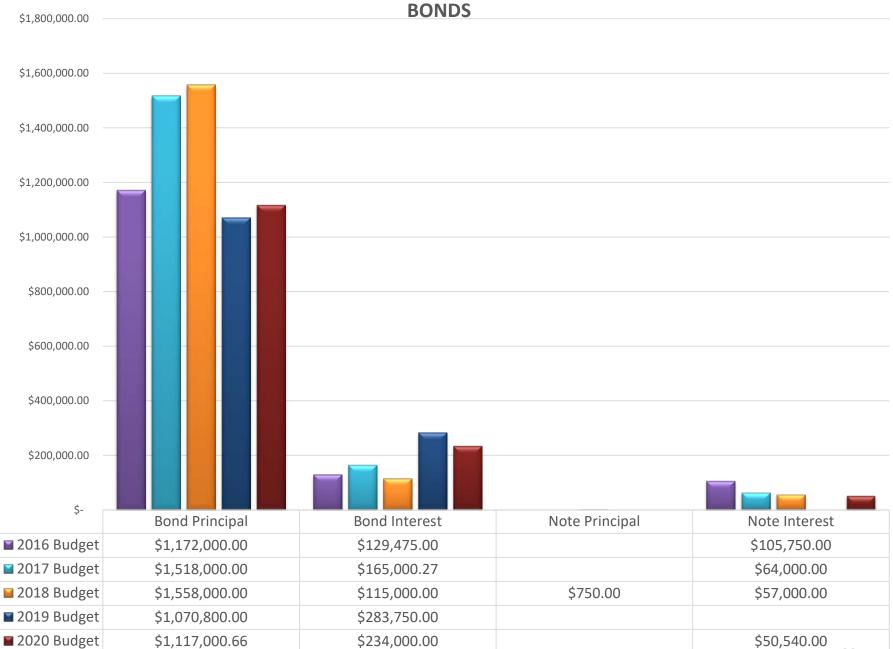
### SETTLEMENT OF LEGAL JUDGEMENTS



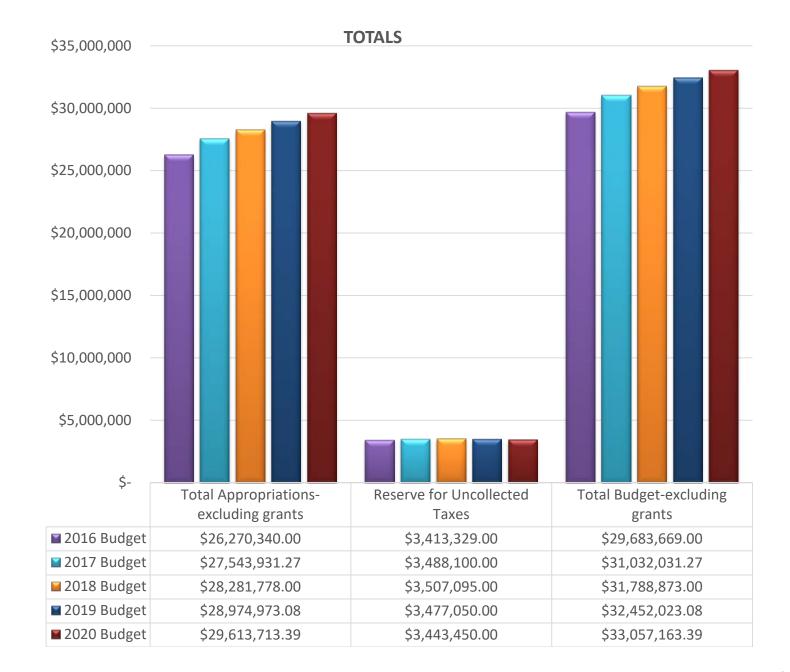
| 0                              |             |             |             |             |             |  |
|--------------------------------|-------------|-------------|-------------|-------------|-------------|--|
| 0                              | 2016 Budget | 2017 Budget | 2018 Budget | 2019 Budget | 2020 Budget |  |
| Settlement of Legal Judgements |             |             |             |             |             |  |



#### 

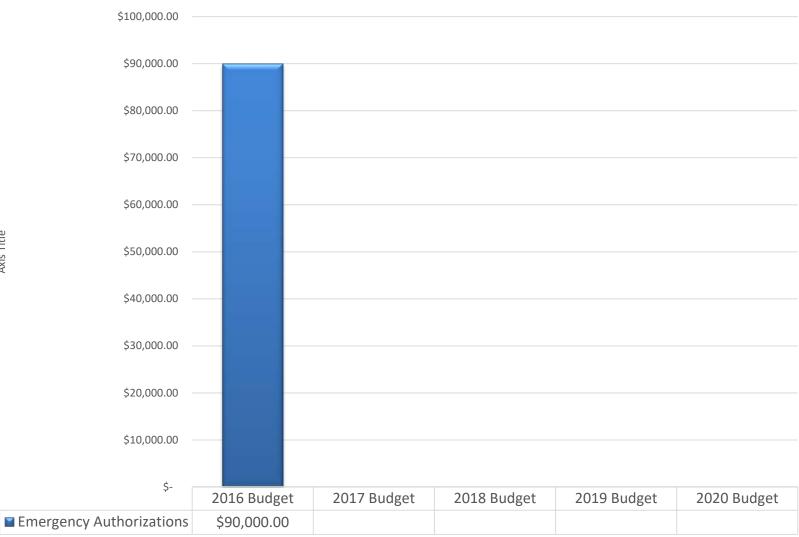


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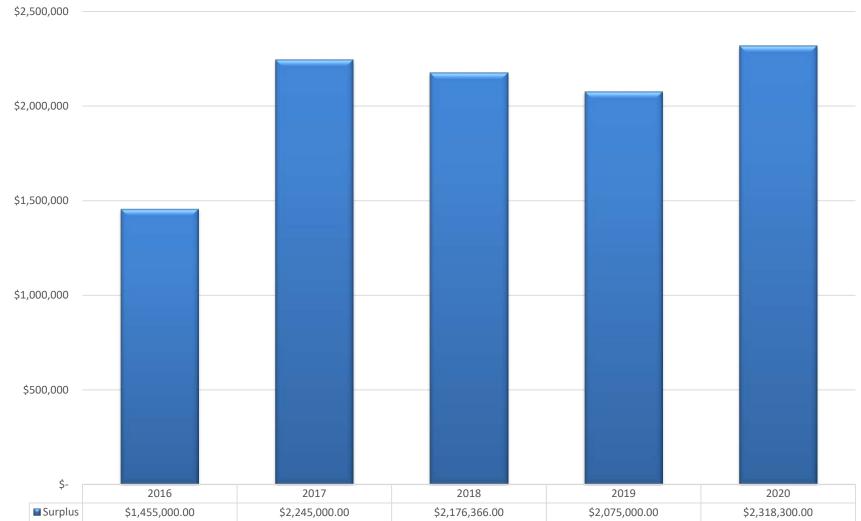
### History of Grants

|  | <u>G</u>      | RANTS AWARDED   |               |               |               |                 |         |
|--|---------------|-----------------|---------------|---------------|---------------|-----------------|---------|
|  | 2015          | <u>2016</u>     | 2017          | 2018          | <u>2019</u>   | Total           |         |
|  | 2015          | 2010            | 2017          | 2010          | 2015          | <u>rotar</u>    |         |
| Clean Communities                                | \$ 86,883.09  | \$ 99,365.46    | \$ 84,417.20  | \$ 80,823.63  | \$ 88,407.41  |                 |         |
| Safe & Secure Neighborhoods                      | \$ 60,000.00  | \$ 60,000.00    | \$ 60,000.00  | \$ 60,000.00  | \$ 60,000.00  |                 |         |
| Drunk Driving Grants                             | \$ 22,319.39  | \$ 9,177.35     | \$ 7,083.59   |               |               |                 |         |
| Bulletproof Vests/Body Armor                     | \$ 6,561.98   | \$ 6,274.30     | \$ 11,547.92  | \$ 8,360.00   | \$ 7,233.90   |                 |         |
| N.J. Sustainability                              |               | \$ 10,000.00    |               |               |               |                 |         |
| JAG Law Enforcement                              |               | \$ 37,978.00    |               |               |               |                 |         |
| Recycling  | \$ 20,722.20  | \$ 26,041.25    | \$ 63,422.10  |               | \$ 36,697.59  |                 |         |
| Police Body Cameras                              |               | \$ 25,000.00    |               |               |               |                 |         |
| Cross County Connection                          |               | \$ 2,500.00     | \$ 3,060.00   | \$ 2,750.00   | \$ 2,922.50   |                 |         |
| SJ Gas First Responder Grant                     |               | \$ 1,000.00     |               |               |               |                 |         |
| Alcohol Education & Rehabilitation Grant         |               |                 |               | \$ 3,698.24   |               |                 |         |
| State Community Partnership Grant                |               |                 |               |               | \$ 5,416.66   |                 |         |
| Municipal Aid-Road Program                       | \$ 240,880.00 |                 |               |               |               |                 |         |
| NJDOT Grants                                     |               |                 |               | \$ 522,256.00 |               |                 |         |
| Camden County Open Space Grant                   | \$ 25,000.00  |                 | \$ 65,360.00  |               | \$ 50,000.00  |                 |         |
| or Get Pulled Over, Distracted Driver Crackdown) | \$ 9,000.00   | \$ 15,000.00    | \$ 4,762.50   |               |               |                 |         |
| Unsafe Properties Demolition Program             |               | \$ 168,000.00   |               |               |               |                 |         |
| Hazard Mitigation Grant-Generator Acquisition    | \$ 75,000.00  |                 |               |               |               |                 |         |
| NJ Transportation Trust Fund-Road Program        |               | \$ 241,692.00   |               |               | \$ 316,452.00 |                 |         |
| Hepatitis Inoculation Grant                      | \$ 1,565.62   |                 |               |               |               |                 |         |
| Emergency Management                             | \$ 5,000.00   | \$ 5,000.00     |               | \$ 10,000.00  |               |                 |         |
| FEMA/State Storm Reimbursement                   | \$ 66,963.63  | \$ 291,558.39   |               |               |               |                 |         |
| CDBG   | \$ 89,100.00  | \$ 69,100.00    | \$ 144,000.00 | \$ 84,000.00  | \$ 108,022.00 |                 |         |
| Municipal AllianceAgainst Drug & Alcohol Abuse:  |               |                 |               |               |               |                 |         |
| Grant  | \$ 23,636.00  | \$ 23,636.00    | \$ 23,636.00  | \$ 22,926.92  | \$ 22,926.92  |                 |         |
| Municipal Match<br>Recycling Bonus: Grant        | \$ 5,909.00   | \$ 5,909.00     | \$ 5,909.00   | \$ 5,731.73   | \$ 5,731.73   |                 |         |
| Grant  |               | \$ 6,000.00     |               |               |               |                 |         |
| Municipal Match                                  |               | \$ 6,000.00     |               |               |               |                 |         |
| Total  | \$ 738,540.91 | \$ 1,109,231.75 | \$ 473,198.31 | \$ 800,546.52 | \$ 703,810.71 | \$ 3,825,328.20 |         |
| Total Grant Funds                                | \$ 732,631.91 | \$ 1,097,322.75 | \$ 467,289.31 | \$ 794,814.79 | \$ 698,078.98 | \$ 3,790,137.74 | 99.08%  |
| Total Municipal Matches                          | \$ 5,909.00   | \$ 11,909.00    | \$ 5,909.00   | \$ 5,731.73   | \$ 5,731.73   | \$ 35,190.46    | 0.92%   |
| Total  | \$ 738,540.91 | \$ 1,109,231.75 | \$ 473,198.31 | \$ 800,546.52 | \$ 703,810.71 | \$ 3,825,328.20 | 100.00% |



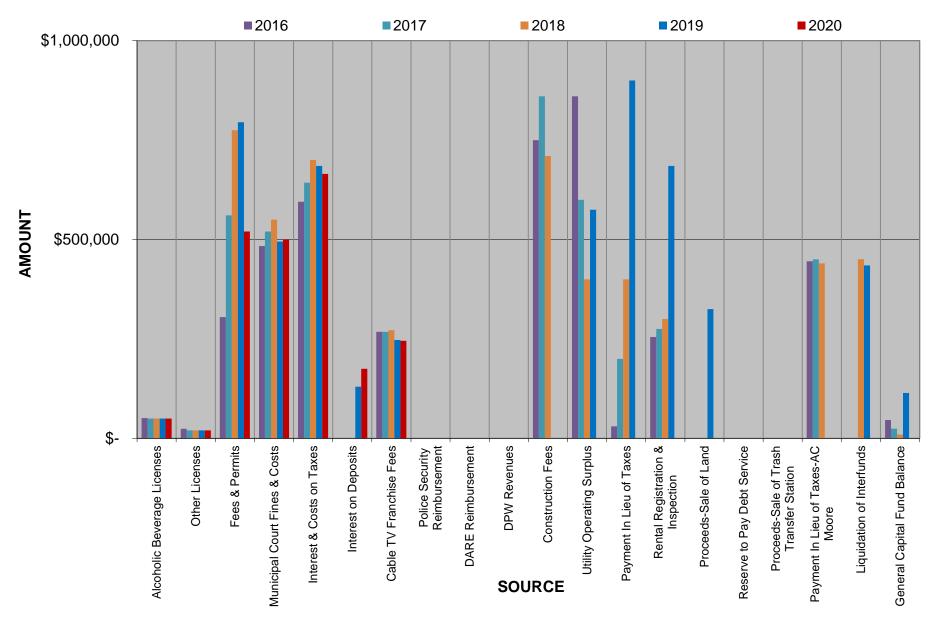
### **Emergency Authorizations**

### **SURPLUS**



SURPLUS AMOUNT

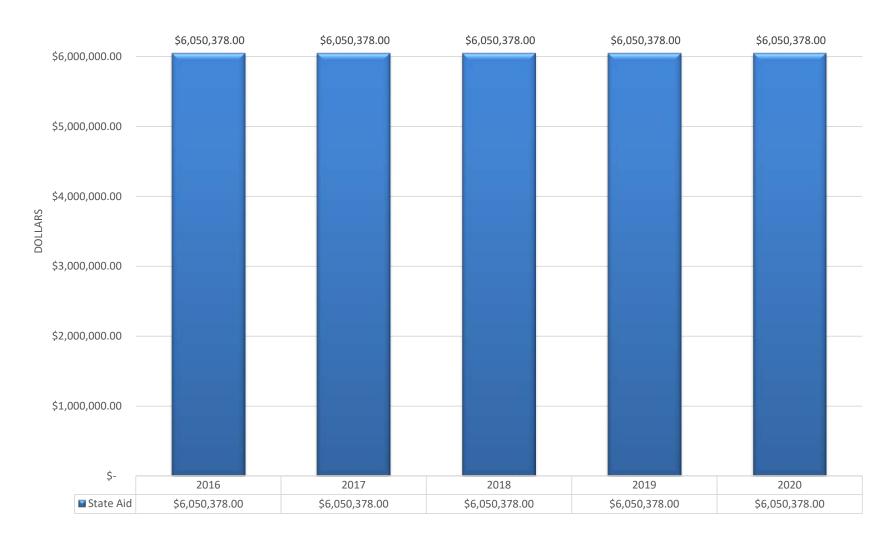
#### **MISC REVENUE**



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### State Aid





# Doing More With Less and More Efficiently

| DEPARTMENT          | 2008        | 2020         |
|---------------------|-------------|--------------|
| Administration      | 4           | 10 FT/1PT    |
| Assessing           | 4           | 3 FT/1 PT    |
| Clerk's Office      | 7           | 6 FT         |
| Court Office        | 6           | 5 FT         |
| Construction Office | 13          | 6 FT/4 PT    |
| Health              | 1           | 2 FT         |
| Public Works        | 40          | 33/ 1 PT     |
| Police Department*  | 115         | 80 FT/ 6PT   |
| Planning and Zoning | 2           | 2 FT         |
| Treasury            | 8           | 3 FT         |
| Tax Collection      | 6           | 5 FT         |
| Water and Sewer     | 15          | 12 FT        |
| Totals              | 215 FT/6 PT | 167 FT/13 PT |
|                     |             |              |
| *Police Officers    | 92          | 74; 3 SP2    |
| *Non-police         | 17          | 6            |
| *Part time          | 6           | 3            |

This represents a 14.02% decrease in employees from 2008 -2020

# 2008 – 2020 Progress In Services

### 2008

- No work order system to track residential concerns
- No mobile app for residents
- No paperless agenda system
- No tracking of vacant and abandoned properties
- No centralized business listing to promote "Buy Local" initiatives
- No tracking of "green" efforts

### 2019/2020

- Centralized Work Order System
- Mobile app GORequest
- Public meetings are paperless and "searchable" by residents – all online
- Foreclosure property registration process
- Upgraded user-friendly mapping system created for residents and employees
- Bronze certification with Sustainable Jersey
- Increased Social Media Presence FaceBook, Twitter, Nixle & NextDoor
- Increased trash/recycling initiatives to combat recycling contamination
- Customer Service Training for employees
- Brine used for first time in 2018 proactive and more costly approach to snow removal
- Creation of free All Star sports program for kids with a disability NEW
- Online searchable tax maps NEW

### Upgraded Public Mapping System for 2019 – Putting More Information Directly In Hands of Residents and Businesses New for 2020 – Searchable Tax Maps for Residents/Businesses

### 2019/2020 YEAR



## **Utilities Department 2019**

Markout Procedures – Increased Documentation Capacity Due to Need for Mobile System

2018: 1,763 in GORequest System (June- December 2018) 2019: 2,321 in GORequest System

Mobile Documentation System

# **Centralized Work Order System**

- ✓ 2008 NO centralized system/NO record of vacant properties
- ✓ 2012 Introduction of initial centralized system. 150 work orders for 2012
- ✓ 2014 Introduction of current work order system (GOVOutreach) and Township's first mobile app for residents GORequest
- ✓ 2017 6,300 cases (+/-) and introduction of centralized tracking of foreclosed homes began with ProChamps with 2,538 registrations (typical twice per year per home if in foreclosure full year)
- ✓ 2018 6,244 cases (+/-) with drop being seen in foreclosed homes with 1,913 registrations (with 2 per home if in foreclosure full year)
- ✓ 2019 7,938 cases (+/-) and foreclosed homes has decreased dramatically to 1,368 registrations. Sign of healthy economy/workforce.

# Code Enforcement/Animal Control Cases 2018 versus 2019

### 2018

#### Code Enforcement Topic Counts For Date Period From 01/01/2018 Through 12/31/2018

| Topic                                   | Count |
|---|-------|
| Property Maintenance 10 Day             | 1407  |
| Trash                                   | 495   |
| Animal Control                          | 226   |
| Property Maintenance 15-Day             | 178   |
| Property Maintenance 5-Day              | 154   |
| Vehicle/Trailer 3-Day                   | 138   |
| Exterior Property                       | 78    |
| Vehicles 10-Day                         | 67    |
| Toter Requests - Additional             | 32    |
| ADMIN USE - Board Up                    | 20    |
| Property Maintenance 30 Day             | 15    |
| Roadway Obstruction                     | 15    |
| Reg with ProChamps                      | 12    |
| Filed Aban/Vacant Prop Non-NOV Reg ONLY | 10    |
| Illegal Dumping                         | 8     |
| ADMIN USE - Abandoned Property List     | 5     |
| Planning & Zoning Issues                | 4     |
| Health                                  | 2     |
| DRONE USE ONLY                          | 1     |
| ADMIN USE - DEMOLITION REVIEW           | 1     |
| Total                                   | 2868  |

### 2019

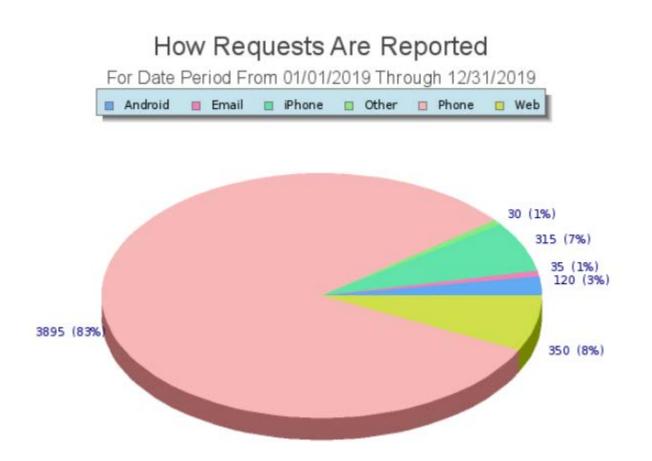
### Code Enforcement Topic Counts For Date Period From 01/01/2019 Through 12/31/2019

| Торіс                                   | Count |
|---|-------|
| Property Maintenance 10 Day             | 1139  |
| Trash                                   | 819   |
| Animal Control                          | 350   |
| Vehicle/Trailer 3-Day                   | 278   |
| Vehicles 10-Day                         | 203   |
| Property Maintenance 5-Day              | 107   |
| Property Maintenance 15-Day             | 107   |
| Toter Requests - Additional             | 51    |
| Filed Aban/Vacant Prop Non-NOV Reg ONLY | 45    |
| Roadway Obstruction                     | 35    |
| Signage                                 | 24    |
| ADMIN USE - Board Up                    | 22    |
| Exterior Property                       | 22    |
| Property Maintenance 30 Day             | 16    |
| Planning & Zoning Issues                | 8     |
| Illegal Dumping                         | 7     |
| DRONE USE ONLY                          | 5     |
| ADMIN USE - Abandoned Property List     | 4     |
| Vacant Deregistered                     | 2     |
| Toter Requests Approved - PAID          | 1     |
| Water Restriction                       | 1     |
| Noise                                   | 1     |
| Total                                   | 3247  |

## Public Works Cases 2018 vs. 2019

| Public Works                    | # Cases 2018 | # Cases 2019 |
|---------------------------------|--------------|--------------|
| Additional Toter Approved       | 65           | 1            |
| City Trees                      | 193          | 99           |
| DPW-Miscellaneous               | 293          | 265          |
| Litter                          | 38           | 31           |
| Potholes                        | 156          | 180          |
| Snow Removal                    | 24           | 7            |
| Storm Drains                    | 23           | 24           |
| Street Signage                  | 72           | 89           |
| Street Sweeping                 | 24           | 25           |
| Toter Repair                    | 24           | 51           |
| Trash-One Time Bulk Pick-<br>Up | 286          | 252          |
| Trash/Recycling Missed          | 121          | 165          |
| White Goods Pick-Up             | 1009         | 1264         |
| TOTAL                           | 2,328        | 2,453        |

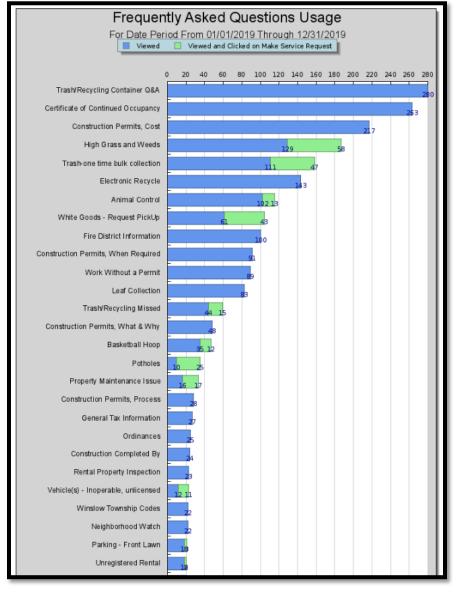
How Service Requests Are Received From Residents Has Remained Steady Throughout the Past 3 Years With the Vast Majority of Reports Being Reported Via Phone.



## Frequently Asked Questions Available 24/7

The Township work order system tracks information most sought after by residents.

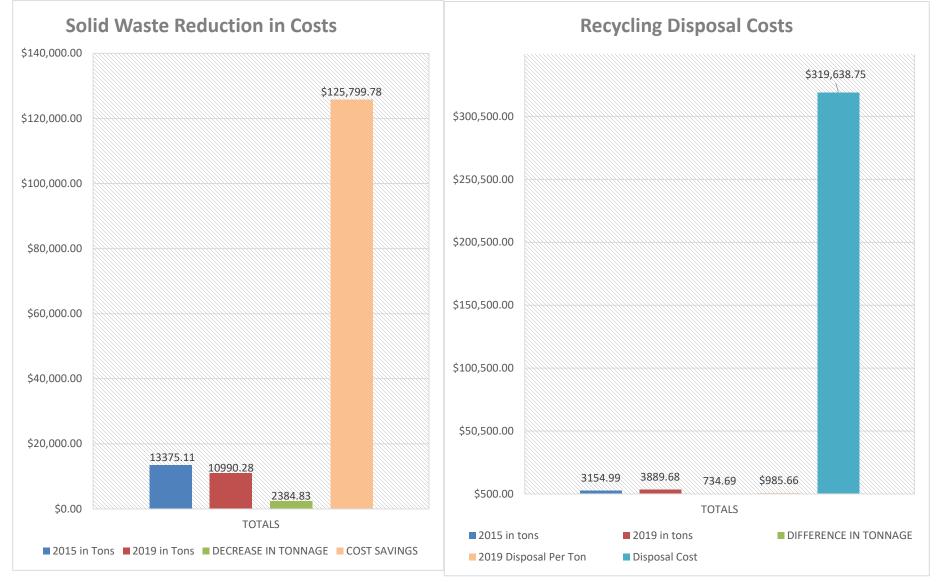
Shown: Most viewed was "Trash/Recycling Container Questions" and most needed "ticket" item was for high grass/weeds.



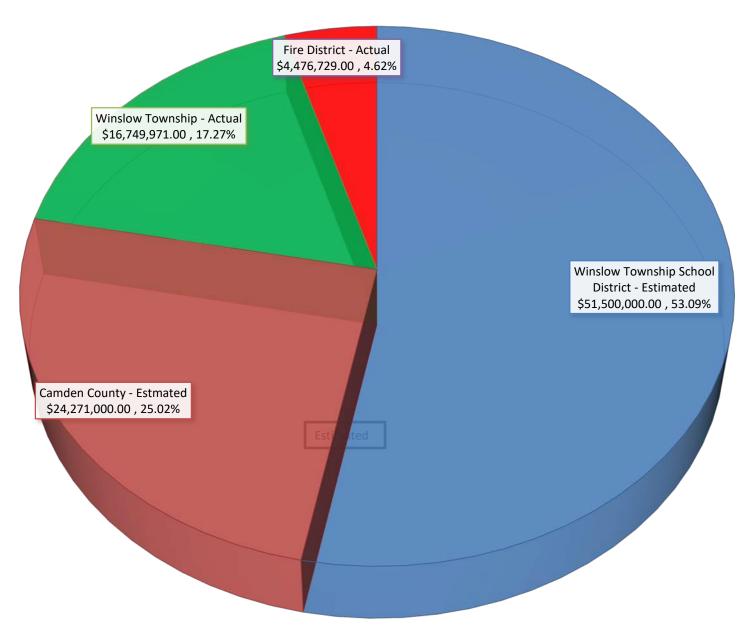
## Major Appropriation Line Item Changes

|  | Increase/(Decrease) |
|--|---------------------|
| Landfill Disposal Costs (Recycling)      | \$153,500.00        |
| Employers Statutory Pension Contribution | \$122,494.00        |
| Street Lighting/Traffic Lighting         | \$71,735.00         |
| Joint Insurance Fund                     | (\$36,534.00)       |
| Reserve for Uncollected Taxes            | \$33,629.00         |
|  |                     |
|  |                     |
|  |                     |

## Solid Waste/Recycling Disposal Costs



### **2020 PERCENTAGE OF TAX DOLLAR ALLOCATIONS**



# FUTURE 2020 AND BEYOND...

- Continue to explore shared services options with Camden County and other Municipal Governments
- Continuous Evaluation of how services are provided in an effort to reduce spending.
- Continue Winslow's efforts to "Market" the Township, and develop strategic Economic Development Plans.
- Continue our "Green Efforts" by reducing energy costs through our :
  - Continuing our efforts in exploring solar opportunities
  - Maintaining Certifications with NJ Sustainable
  - Energy Consortium (bids out our energy costs)